

**From:** [seasonalrateclass](#)  
**To:** [REDACTED]  
**Subject:** CM: Letter of Comment -EB-2020-0246  
**Date:** Thursday, March 18, 2021 9:38:51 PM

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From: Webmaster <Webmaster@oeb.ca>  
Sent: Monday, March 15, 2021 11:14 AM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2021-03-15

-- Case Number --  
EB-2020-0246

-- Name --  
[REDACTED]

-- Phone --  
[REDACTED]

-- Company --  
Retired

-- Address --  
[REDACTED]

-- Comments --  
OEB — Hydro One : Rate elimination and increase Letter of Feb. 17, 2021

What should be.....

Ontario's obligation to the population...provide hydro electricity — an essential public service... by a a NON PROFIT entity—resulting in minimum cost to the consumer —

Observing what is.....

Eliminate the convoluted billing recipe for hydro service... which rewards high density residents with lower cost and penalizes rural residents. This is a fundamentally, democratically and morally wrong practice for an enlightened and developed country.

All rates should be fixed ....equally divided across the domestic customer base of Ontario. All fixed rates should be equal and shared to all households (domestic use) across Ontario regardless of where they are located....rural or urban.

Businesses that consume massive hydro energy for product production, with the exception of businesses producing goods essential to the population — ie. food, should be in a Business Rate Class, and pay more for consumption.

Hydro One “et al” is driven to achieve “PROFIT” for dividends for investors. Reading its Annual Report for 2020 makes it clear that profits, and the promise of profits comes before anything. It also makes it clear that Board members see their “customer” base as being well served and content with the structuring of the service. Hydro One

is not listening to  
its "customers". It doesn't have to...it is a monopoly.

Hydro One "et al's" track record is shocking. The wasting of money....  
exorbitant management salaries, multi million dollar severance benefits, extravagant employee perks packages,  
failed billion dollar deals, multi-million dollar legal penalties, historic controversial dubious Board/management  
activity....and they STILL MAKE A PROFIT.

This should not exist...and wouldn't if it was a true "non-profit" Crown corporation, acting on behalf of the citizens  
of Ontario.

We are Seniors on a fixed income. We cut every corner we can to pay for the ever increasing cost to live. Our  
hydro use is minimal...we turn "everything" off. Here is an example of our cottage consumption and  
cost....showing the COST to us (the convoluted recipe for billing has no bearing on the actual cost to us....delivery,  
regulatory, kWh's, debt retirement, rebates...etc.)

As Hydro One's bills so eloquently state ...."WHAT DO I OWE" and  
"HOW MUCH DID I USE"

We have "attached 2 charts" showing just this for our cottage (seasonal  
class) and our home (medium class) ... this is BEFORE rate changes that threaten to double our costs.

Following is our hydro cost for 2020: (see attached chart for details)

Final cost to us for Hydro consumption of 790 kWh in the year 2020  
74.8 ¢ /kWh

We feel that this cost is unfair as it stands AND

Hydro One's letter of Feb. 17/21, re-classifying us as Low Density R2,  
.....means increased  
hydro bills at 211% of current

COMPARED TO our home usage:

Final cost to us for Hydro consumption of 18,164 kWh in the year 2020  
14.4 ¢ /kWh

This compares existing Medium Density Class to existing Seasonal

We already pay a premium in Seasonal Class of 60.4¢ /kWh or 519% !

ADDITIONALLY:

Hydro One's letter shows that minimal use Seasonal customers will pay a penalty. Not a good message for  
"conservation" of hydro.

50 kWh used will cost \$ 114.13  
1,000 kWh used will cost \$ 238.75

\*\*\*\*\* This translates into higher consumption users paying approximately twice as much for consuming 20 TIMES  
the electricity. \*\*\*\*\*

We feel this is a perfect example of unfair application of convoluted billing recipes devised for profit from  
"customers"...it does not reflect a respect for us as "citizens" of Ontario.

As "customers" and not "citizens", we feel we should have the right to "Self Determination of Service". Meaning  
that we should be able to cancel service at any time and reconnect at any time ...example...cancel for

4 — 6 months ....and reconnect for no charge or penalty.

Hydro One already offers this “disconnect/reconnect” once per year for “free” but for a period of time they stipulate. Absurd to think they should have the right to charge in any event, given they are a profit oriented “business”. The expensive Smart Meter program, which serves Hydro One well, would allow for easily handling the disconnect/reconnect.

In closing, we perceive that Government is portraying hydro as being or becoming “a cheap, clean form of energy” with emphasis put on use of electric vehicles... how can this be viable with the massive confusion and convoluted billing practices of a monopoly controlling a vital, essential service that should be.... NON PROFIT.... and evenly shared across the Province for its citizens.

Sincerely, Mr. & Mrs. Bell

-- Attachment --

[https://www.oeb.ca/sites/default/files/uploads/comment-form/Cottage%3AHome%202020\\_0.pdf](https://www.oeb.ca/sites/default/files/uploads/comment-form/Cottage%3AHome%202020_0.pdf)

Month – Seasonal Class	Kilowatt-hours	Bill amount
January – March	0	\$110.67
April – June	15	\$116.01
July – September	383	\$181.78
October – December	392	\$182.60
<b>Total for 2020 (incl. all tax, delivery, fees, rebates etc.)</b>	<b>790</b>	<b>\$591.06</b>

Final cost to us for Hydro consumption of 790 kWh in the year 2020 74.8 ¢ /kWh

We feel that this cost is unfair as it stands AND

We are expecting per Hydro One's letter of Feb. 17/21 classifying us as Low Density R2, that our hydro bills will increase approximately **211%**

Month – Medium Density Class	Kilowatt-hours	Bill amount
January	2,601	\$359.92
February	2,490	\$346.74
March	1,938	\$285.35
April	1,555	\$199.31
May	1,410	\$177.60
June	1,018	\$148.88
July	1,246	\$189.96
August	1,269	\$192.77
September	993	\$157.60
October	1,107	\$172.18
November	1,201	\$187.90
December	1,336	\$208.23
<b>Total for 2020 (incl. all tax, delivery, fees, rebates etc.)</b>	<b>18,164</b>	<b>\$2,626.44</b>

Final cost to us for Hydro consumption of 18,164 kWh in the year 2020 14.4 ¢ /kWh

This compares existing Medium Density Class to existing Seasonal

We **already** pay a premium in Seasonal Class of **60.4¢ /kWh** or **519%** !

The impending OEB restructuring and Hydro One's profit driven monopoly billing recipes do not provide for hydro cost to be evenly spread across Ontario. It is totally inequitable as a public essential service. We deserve the "Right to Self Determination of Service" without penalty....to cancel service for a number of months and re-connect without cost. Hydro One already offers this as an option once per year....free, but for a limited time period of their choosing.