

From: [seasonalrateclass](#)
To: [REDACTED]
Subject: CM: Letter of Comment - EB-2020-0246
Date: Thursday, March 18, 2021 9:44:43 PM

From: Webmaster <Webmaster@oeb.ca>
Sent: Monday, March 15, 2021 1:17 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-03-15

-- Case Number --
EB-2020-0246

-- Name --
Oxana Hewitt

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

We received a confusing letter from Ont. Hydro on Feb 9 which said they were eliminating Seasonable Customer Rates.

After contacting Ont. hydro I was more confused than ever and read the letter three more times.

I then contacted you (OEB) and your representative was so helpful in enlightening me to how they are creating a New category of seasonable customers " low density R2 class" with no rate protection. This is discrimination to a small group of customers to ensure that Hydro does not lose any profits for their stockholders and penalizes only us. All other seasonal customers get a significant reduction.

We have a place on [REDACTED] [REDACTED] and just received a bill for \$ 1250 from Ont. Hydro. Our bill will increase by 50 % if you do not help us.

Thank you for considering my request for help Oxana & Bryan Hewitt