

**From:** [seasonalrateclass](#)  
**To:** [REDACTED]  
**Subject:** CM: Letter of Comment - EB-2020-0246  
**Date:** Tuesday, March 23, 2021 4:44:17 PM

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From: Webmaster <Webmaster@oeb.ca>  
Sent: Tuesday, March 16, 2021 4:26 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2021-03-16

-- Case Number --  
EB-2020-0246

-- Name --  
Susan Farris

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

The Report EB-2016-0315 p. 21-27 details how Hydro One envisions credits to seasonal-to-R2 customers, so that the promised negative impact is less than 10% per year. In an attempt to simplify their administrative burden they propose a n across the board "midrange" credit. This approach will negatively impact low-power users like me. Using a mid-range credit, my potential loss over the credit period will be at least \$1500.00, and other low-energy users will be similarly affected. Detail is attached.

-- Attachment --

<https://www.oeb.ca/sites/default/files/uploads/comment-form/Report%20EB%202016%200315%20detail%20Farris.pdf>

Report EB-2016-0315, Report on Elimination of the Seasonal Class

p. 21-27 I am in the class of low users for whom Hydro's adhering to the promise of less than a 10% annual increase would make them required to credit me monthly until 2030. According to page 21 Table 12, my total credit for the 9 year mitigation term should be \$3568.32, with the lowest credit category being \$110.16 total for the highest energy consumers in the class—discharged entirely in the first year. To reduce the ridiculous administrative load of this scheme, Hydro proposes a “mid-range” credit to be applied across the class—clearly unfairly penalizing someone like me, who would be eligible for a much greater credit if they adhered to the promise of no more than a 10% annual impact for each customer. My monthly credit should be as high as \$50. Per month and last till 2030—the mid-range number is likely to be half that or less, and discontinue in half the time. Hydro touts this across the board “mid-range” “pre-defined credit amount” as an “appropriate” credit for everyone, which of course it only is for half the group. Crediting me at the midpoint of this group will be a significant loss to me, while providing credits over several years to the highest users who would not otherwise be eligible for them, via a proposed “variance” account that credits customers back based on broad class rather than individual level of loss.