

From: registrar
To: [REDACTED]
Subject: CM: Letter of Comment - EB-2020-0246
Date: Tuesday, March 30, 2021 12:55:45 PM

From: Webmaster <Webmaster@oeb.ca>
Sent: Tuesday, March 30, 2021 11:11 AM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-03-30

-- Case Number --
EB-2020-0246

-- Name --
Andrew Mason

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --
This has been one of the best kept secrets around. Now the OEB has made their RULING Sept 2020 to jam rates to a ridiculous amount.

Neither group (OEB or Hydro 1) when I have called can give me straight answers. Both side say it's the other side that have done these changes.
I have been told that this decision was made to be "fair" to all rate payers.

Let's talk about 'FAIR'

My property is on an Island.
If power goes out when its close to dark NO CREWS show up until the next day or when they are available to assess the reason for the power outage. Then the time to repair the issue after that.
Power outages dealt with on road access first.
For years I have had brown outs. This was the cause that blew my Refrigerator. Guess who paid for that .. me.
I have had to run my generator for two weeks solid during my holidays while Hydro 1 tried to get to get the power lines repaired. No one offered to pay for my gas , wear and tear of running a generator for two weeks. No one offered me any refund for Hydro that was NOT delivered.

I cannot safely access my Island Cottage during 6 months. I pay for delivery of Hydro I do not use or need. \$50.00 plus per month. I believe this is

called SEASONAL USE.

My property has been deemed R2 LOW DENSITY. No one can verify that there is not 15 cottages for 1KM of line.

My monthly hydro bill will INCREASE by approximately \$59.00 a MONTH. This is TOTALLY UNACCEPTABLE AND INSAINE.

I will get absolutely no better service for this increase.

I will be still left until the next day during daylight hours and when crews are available to restore my power. This of course is after the mainland (R1 or UR Class) power has been restored.

So the LOW CLASS Customers are treated just as that LOW CLASS, pay more with less service . FAIR.... I think not.

55% of Customers will be affected by this increased rate. How many of these Customers were on the board to make this decision? No one can answer this question.

Was there anyone from that would bennifit from these changes on the board to make this decision? Conflict of interest.

Both sides tell me neither (OEB or HYDRO 1) benefit from this change. Well someone is making money.

Has that been addressed? Potentially ALL CLASSES of Customers are and have been paying TOO much for hydro. This is a monopoly service. There is nowhere to go for a competitive bid.

First quarterly PROFIT during COVID Spring 2020 \$225,000,000.00 UP from \$171,000,000.00 the prior year 2019 no COVID(Canadian Press)

Fourth quarter PROFITS \$161,000,000.00 (down from \$211,000,000.00 2019. Again remember this was a full year of COVID forced to remove PEAK rates) (Canadian Press)

Increasing the average bill by \$58.00 a month multiplied by the 45,000 homes you will charge extra = \$ 31,320,000.00 RAW PROFIT. You should be ashamed of your selves.

Conflict of interest raising the rate in the guise of FAIRNESS on the OEB and Hydro 1 100000%

-- Attachment --