

**From:** [registrar](#)  
**To:** [REDACTED]  
**Subject:** CM: FW: Letter of Comment - EB-2020-0246  
**Date:** Wednesday, April 28, 2021 3:58:00 PM

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From: Webmaster <Webmaster@oeb.ca>  
Sent: Wednesday, April 28, 2021 3:09 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2021-04-28

-- Case Number --  
EB-2020-0246, EB-2019-0234, EB-2016-0315

-- Name --  
Christine Flindall

-- Phone --

-- Company --

-- Address --

-- Comments --

Dear OEB.

Your decision to eliminate Seasonal Rates is unreasonable. The rate increase is a sour pill to swallow. On our stretch of island there are over 65 seasonal dwellings, more density than areas on the mainland. The standard of equipment is old including deteriorating leaning poles and poles which are not of today's height requirements. We have long been hoping for upgrades but were informed that no upgrades will be made until the equipment malfunctions, then only peace meal repairs are executed. In addition time of use meters do not get reception here despite that we have them installed. This proposed increase is cruel to the finances of hard working people whom are at this time experiencing hardships due to Covid-19 including the extreme costs of building materials needed for repairs. I get the distinct impression that the benefit of this shift of rate classes is to compensate Southern Ontario infrastructure, affecting customers in the north with nothing but hardship.

It's a crying shame to be treated in such a manner. Disrespect is the word that comes to mind as does the saying "follow the money trail". Somewhere someone will profit from this but it's not going to be your seasonal customers.

-- Attachment --