

EB-2021-0072

ONTARIO ENERGY BOARD

**IN THE MATTER OF the Ontario Energy Board Act, 1998, S.O. 1998,
c. 15, Schedule B, as amended;**

**AND IN THE MATTER OF an application by Enbridge Gas Inc. for an
Order or Orders approving the balances and clearance of certain non-
commodity 2019 Demand Side Management Deferral and Variance
Accounts into rates, within the next available, QRAM.**

Enbridge Gas Inc 2019 DSMVA Accounts

Energy Probe Interrogatories

May 1, 2021

**EB-2020-0072 Enbridge Gas 2019 DSM Program Deferral Accounts
Energy Probe interrogatories**

EP-1

Ref.: Exhibit A, Tab 4, Schedule 1, Page 64, HER Program

Preamble: “Recommendation: Consider ways to increase uptake in insulation upgrades, such as increasing the rebate amount or better communicating the benefits of installing insulation.
o Anticipated for the 2020 program year, Enbridge Gas will add additional participation requirements that any job with a furnace requires two additional measures. Furthermore, in Q3 2019 Enbridge Gas launched the limited time offer packages to encourage homeowners to implement attic insulation.”

- a) Has Enbridge Gas any results from this initiative? Please provide any preliminary information.
- b) Was the same initiative implemented in the Union Rate zone? If so please provide preliminary results.

EP-2

Ref.: Exhibit A, Tab 4, Schedule 1, Page 69, Table 8.7; Evaluation Report, Table 1.1

- a) Please confirm that out of the 2019 Run it Right RA budget of \$1,618,946, EI spent \$200,725 for promotion and \$17,000 for incentives leaving \$1,401,221 unspent?
- b) Please confirm nothing was spent on the CEM.
- c) Please provide the 2019 TRC plus and PAC ratios for the Run it Right RA and CEM programs.
- d) Given these minimal 2019 results why should Enbridge Gas continue to offer these programs in 2021?

EP-3

Ref.: Exhibit A, Tab 4, Schedule 1, Page 70, 8.4.1 Collaboration and Innovation

- a) For the 9 initiatives listed please complete the following Table:

Initiative	Partner(s)	2019 Budget \$	EI Funding	Partner Funding	Results

- b) For the GTI and UTD Membership describe if this is for DSM technologies or all gas technologies?
- c) Specifically list the DSM Technologies for each initiative.
- d) How many FTEs are involved in management of the Collaboration and Innovation portfolio? What are the 2019 annual overhead costs?

EP-4

Refs.: Exhibit A, Tab 4, Schedule 1, Page 71 -8.4.2 DSM IT system; Exhibit B, Tab 2, Schedule 1, Page 4, Table 2

Preamble: “As per the OEB Decision, Enbridge Gas was budgeted an annual \$1 million chargeback for the DSM IT system. In practice, Enbridge Gas spent \$0.1M in 2016, \$3.1M in 2017, and \$2.5M in 2018. In 2019, the Company will incur an additional cost of \$0.3M. As spending for a project of this nature is not linear, it is understood that some years will have a significant underspend and some years will have a significant overspend. These imbalances will flow through the DSMVA as a credit or debit to ratepayers.”

- a) Please confirm no prior years’ DSM IT balances > \$1 million/yr are included in the 2019 DSMVA.
- b) Where there any any 2020/2021 DSM IT budget costs. If so which year and amount(s).
- c) Is the underspend in 2019 being disposed of or carried into 2020 as a credit?

EP-5

Ref.: Exhibit A, Tab 4, Schedule 1, Page 75 Table 9.5 2019 Performance-Based Scorecard Results (Union) Tables 9.7, 9.8 and 9.9; Evaluation Report Table 1.2

- a) Why is the Total Scorecard Target Achieved for RunSmart and SEM so low at 30% and with no incentive earned?
- b) Why is the RunSmart and SEM TRC Plus and PAC Ratios so low at 0.02?
- c) Please confirm out of the 2019 RunSmart and SEM Budget of \$833,000, \$423,00 was spent on promotion \$117,207 on evaluation and only \$39,000 in incentives.
- d) Given these 2019 results why should Enbridge Gas continue to offer this program in 2021, given it is costing ratepayers \$800,000/yr. for minimal results?

EP-6

Ref.: Exhibit A, Tab 4, Schedule 1, Page 79 -9.4.1 Research Fund

- a) For each of the projects please complete the following table:

Initiative	Partner(s)	2019 Budget \$	EI Funding	Partner Funding	Results

- b) Specifically list the DSM Technologies for each project.
- c) How many FTEs are involved in management of the Research Fund portfolio? What are the 2019 annual overhead costs?

EP-7

Ref.: Exhibit A, Tab 4, Schedule 1, Page 159, Econoler Report, Appendices 1-III

- a) Other than Appendix V is there a summary of the results of the three questionnaires in the Econoler Appendices I-III? If so please provide a copy.
- b) Has EI done any customer satisfaction surveys on the HER Programs? If so please provide the results.

EP-8

Refs.: Exhibit B, Tab 2, Schedule 1, Pages 7; Exhibit B, Tab 3, Schedule 1, Page 1;
Exhibit C, Tab 2, Schedule 1, Page 11 Exhibit C, Tab 3, Schedule 1, Page 1

Preamble: Enbridge Gas has provided the following estimated annual bill impact for residential customers:

- EGD Rate Zone – Rate 1 - \$7.40
- Union South Rate Zone – Rate M1 - \$7.99
- Union North Rate Zone – Rate 01 - \$0.80

- (a) For all residential rate zones, please provide the the total 2019 DSM cost and estimated annual rate impact for Residential Rate 1, Rate M1 and Rate 01 customers in each Zone.
- (b) Please provide a breakout of the 2019-related DSM amounts, including previously approved 2019 DSM program budgets and the requested 2019 DSMVA, DSMSI and LRAMVA, Incentive amounts and Overhead/Program Admin costs.
- (c) Please reconcile to unit rates.