

BY E-MAIL

May 14, 2021

Dereck C. Paul President Lakefront Utilities Inc. P.O. Box 577 Cobourg ON K9A 4L3

LETTER OF DIRECTION

Dear Mr. Paul:

Re: Lakefront Utilities Inc. (Lakefront Utilities) Application for 2022 Distribution Rates Ontario Energy Board File Number: EB-2021-0039

The Ontario Energy Board has now issued its Notice of Hearing for Lakefront Utilities' application for 2022 distribution rates (Notice). The Notice will be published by the OEB in accordance with directions to the OEB's media agent. Please note that you must comply with the directions in paragraphs 1 and 5 below **prior to May 27, 2021**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at registrar@oeb.ca.

You are directed:

- 1. To arrange for the service of the enclosed Notice, the application and the evidence, directly on all intervenors of record in Lakefront Utilities' previous cost of service rate proceeding EB-2016-0089.
- 2. To post a copy of the Notice, the application and the evidence, and any amendments thereto on Lakefront Utilities' website.
- 3. To arrange for the service of the enclosed Notice in the exact form accompanying this letter by email on any customers for which Lakefront Utilities has an email address and appropriate permissions to use the email address to send utility or regulatory information with the following email message:

- i. "Lakefront Utilities Inc. has applied to the Ontario Energy Board to change our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing." The email must attach a copy of the Notice and the words "Notice of Hearing" within the email message are required to provide a live link to the Notice posted on Lakefront Utilities' website.
- 4. To arrange for the service of the enclosed Notice and the application on all customers in the General Service 50-2999 kW and General Service 3000-4999 kW rate classes.
- 5. If Lakefront Utilities has a twitter account, once the Notice is posted on Lakefront Utilities' website, in accordance with paragraph 2, to tweet the following message: "We have applied to the @OntEnergyBoard to change our electricity distribution rates. Learn more. Have your say." The tweet is required to provide a live link to the Notice posted on Lakefront Utilities' website.
- 6. To file with the OEB an affidavit proving completion of the matters in paragraphs 1 through 5 above immediately thereafter.
- 7. To provide a copy of the Notice, application and the evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

Original signed by

Christine E. Long Registrar

Encl.

cc: Michael Buonaguro, Lakefront Utilities Inc.