

From: Webmaster <[Webmaster@oeb.ca](mailto:Webmaster@oeb.ca)>

Sent: Thursday, May 20, 2021 12:58 PM

To: registrar <[registrar@oeb.ca](mailto:registrar@oeb.ca)>

Subject: Letter of Comment -

The Ontario Energy Board

-- Comment date --

2021-05-20

-- Case Number --

EB-2021-0002

Pat Quinn

-- Phone --

-- Company --

NA

-- Address --

-- Comments --

They way that this is presented it is not clear what will be happening to the rates and if customers are rewarded for conserving energy which is the way it should work. The description includes 3 zones, and a zone is commonly an area of the city. are these actual zones or are they a virtual zone determined by how much energy you use? I think that is key. if you want people to conserve energy they must be rewarded for conserving energy.

-- Attachment --