

UNDERTAKING

Undertaking

TO ADVISE WHETHER THE LETTERS OF DISCLOSURE OR LETTERS OF REPRESENTATION FOR 2007 INCLUDE ANY MATERIAL DISCLOSURES OR REPRESENTATIONS WITH RESPECT TO THE SUBJECT MATTER OF THIS PANEL, WHICH IS SHARED SERVICES AND CUSTOMER CARE

Response

There are no material disclosures related to the 2008 test year in the letters of disclosure or representation with respect to shared services and customer care. The letter of disclosure includes a brief description on various activities including the cornerstone project, however, the application has considerably more detail on each of these activities. The annual report includes all items that the auditors determine to be material.