

IN THE MATTER OF the publication of the Notice of Hearing (the Notice) for Brantford Power Inc. (BPI)'s Application for Distribution Rates to the Ontario Energy Board (OEB), OEB Case Number: EB-2021-0009

AFFIDAVIT OF OANA STEFAN

Sworn June 8, 2021

I, Oana Stefan of Hamilton Ontario, make an oath and say:

I am the Manager of Regulatory Affairs for BPI and as such have knowledge of the matters hereinafter deposed to.

Pursuant to the OEB's Letter of Direction (dated May 27th, 2021) in the above referenced case BPI has completed the following steps:

1. On May 31st, 2021, Brantford Power posted a copy of the Notice and a link to the OEB case file for BPI's Application and Evidence on Brantford Power's website, as shown in **Exhibit A**.
2. On June 7th, 2021 Brantford Power arranged for the electronic service of the Notice directly on the intervenors in Brantford Power's last cost of Service Application, namely:
 - i. Energy Probe Research Foundation;
 - ii. School Energy Coalition; and
 - iii. Vulnerable Energy Consumers Coalition.

This is shown in **Exhibit B**.

3. On June 3rd, 2021, Brantford Power arranged for the service via email of the Notice on all active customers of Brantford Power who have provided Brantford Power with an email. The email contained text provided by the OEB, and included the Notice as an image in the email, as well as containing a live link to the OEB's website. An example of the email sent is included as **Exhibit C**.
4. On June 7th, 2021 Brantford Power served a copy of the Notice on its Embedded Distributor, Energy+ Inc. This is shown in **Exhibit B**.

5. On June 7th, 2021 Brantford Power tweeted the message provided by the Ontario Energy Board with a live link to the Notice posted on BPI's website. The tweet and hyperlink are shown in **Exhibit D**.

Sworn remotely by Oana Stefan of the City of Hamilton in)
the Province of Ontario, before me at the City of Toronto)
in the Province of Ontario, on June 8, 2021 in accordance)
with O. Reg. 431/20, Administering Oath or Declaration)
Remotely.)

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) Oana Stefan
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Gian Paolo Minichini)
Commissioner for Taking Affidavits in the Province of)
Ontario)

The attached document is **Exhibit A** to the Affidavit of Oana Stefan.

Sworn remotely by Oana Stefan of the City of Hamilton in the Province of Ontario, before me at the City of Toronto in the Province of Ontario, on June 8, 2021 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

Gian Paolo Minichini
Commissioner for Taking Affidavits in the Province of Ontario

Exhibit A: Posting Notice and Case Documents on BPI Website

The screenshot shows the Brantford Power Inc. website. The main navigation bar includes 'MY HOME', 'MY BUSINESS', 'SAFETY', 'CONSERVATION', and 'ABOUT US'. The 'About Us' section is highlighted in blue. Below this, there is a sidebar with various links such as 'Company Overview', 'Corporate Governance', 'Board of Directors', 'Accessibility', 'Partnerships and Collaboration', 'Conditions of Service', 'Customer Care', 'Ontario Electricity Support Program', 'Scorecard', 'Customer Satisfaction Survey', and 'Low-Income Energy Assistance Program (LEAP)'. The main content area is titled 'Rates and Applications' and contains three sub-sections: 'Rates', 'Applications', and 'Questions?'. The 'Rates' section states that rates are approved by the Ontario Energy Board (OEB) and provides links for 'Current Distribution Rates and Charges (effective January 1, 2021)' and 'Detailed Tariff of Rates and Charges (Effective January 1, 2021)'. The 'Applications' section states that rates and charges are approved by the OEB and provides a link for 'Documents for the 2022 Cost of Service Rate Application can be accessed here.' The 'Questions?' section provides an email address (customerservices@brantfordpower.ca) and a phone number (519-751-3522).

Following hyperlink from “Documents for the 2022 Cost of Service Rate Application can be accessed here”

The screenshot shows a Content Management WebDrawer displaying a list of documents. The table has columns for document ID, document name, document type, and dates. The documents listed include various applications and evidence files for the 2022 Cost of Service Rate Application, as well as correspondence files.

Document ID	Document Name	Document Type	Created Date	Modified Date
EB-2021-0009	brantford_2021 Rev Requirements WorkForm_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_2021 Filing Requirements_Chapter 2_Appendices_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_2021 Filing Requirements_Chapter 2_Appendices_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_2022 GA Analysis WorkForm_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_2021 Benchmarking Spreadsheet Forecast_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_2021 Weather Normalization Regression Model_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_CoS Appl_Attach 7.9_2017 Demand Profile Model_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_2022 DWA Consistency Schedule_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_2021 Tariff Schedule_Ell Impact Model_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_2022 CoS Checklist_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_2021 Filing Requirements_Chapter 2 Appendices_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_exhibit 9_CoS Appl_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_exhibit 8_CoS Appl_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_exhibit 7_CoS Appl_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_exhibit 6_CoS Appl_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_exhibit 5_CoS Appl_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_exhibit 4_CoS Appl_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_exhibit 3_CoS Appl_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_exhibit 2_CoS Appl_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_exhibit 1_CoS Appl_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	brantford_ConfidentialityREQ_CoS Appl_20210512	Application and Evidence	2021-05-12	2021-05-12
EB-2021-0009	OEB_Ltr_Delay_Brantford_20210510	Correspondence	2021-05-10	2021-05-10
EB-2021-0009	brantford_COs_Error in Filing_20210507	Correspondence	2021-05-07	2021-05-07
EB-2021-0009	brantford_Request for Extension_20210430	Correspondence	2021-04-30	2021-04-30

Following Hyperlink for "Ontario Energy Board Notice of Hearing"

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ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF BRANTFORD POWER INC.

Brantford Power Inc. has applied to raise its electricity distribution rates.
Learn more. Have your say.

Brantford Power Inc. has applied to the Ontario Energy Board to raise its electricity distribution rates effective January 1, 2022. If the application is approved as filed, a typical residential customer and a typical general service customer of Brantford Power Inc. would see the following increase.

Residential 750 kWh	\$5.53 per month
General Service less than 50kW (2,000 kWh)	\$10.64 per month

Other customers may also be affected.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Brantford Power Inc.'s application. During this hearing, which could be an oral or written hearing, we will question Brantford Power Inc. on its case for a rate increase. We will also hear questions and arguments from individuals that have registered to participate (called intervenors) in the OEB's hearing. At the end of this hearing, the OEB will decide what, if any, rate increase will be allowed. Distributors such as Brantford Power Inc. typically apply for a full review of their rates every five years. Any rate changes for the years in between are made by applying an OEB-approved formula which is tied to inflation and other factors intended to promote efficiency. You may not get notice of future rate changes made by applying the formula. The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Brantford Power Inc.'s application on the OEB's website now
- You can file a letter with your comments, which will be considered during the hearing
- You can become an intervenor. As an intervenor, you can ask questions about Brantford Power Inc.'s application and make arguments on whether the OEB should approve Brantford Power Inc.'s request. Apply by **June 18, 2021** or the hearing will go ahead without you and you will not receive any further notice of the proceeding
- At the end of the process, you can review the OEB's decision and its reasons on our website

LEARN MORE


These proposed charges relate to Brantford Power Inc.'s distribution services. They make up part of the Delivery line - one of the line items on your bill. Our file number for this case is **EB-2021-0009**. To learn more about this hearing, find instructions on how to file a letter with your comments or become an intervenor, or to access any document related to this case, please select the file number **EB-2021-0009** from the list on the OEB website: www.oeb.ca/notice. You can also phone our Public Information Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings - oral and written. Brantford Power Inc. has applied for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why by **June 18, 2021**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public. This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15, Schedule B.

 Ontario Energy Board | Commission de l'énergie de l'Ontario


The attached document is **Exhibit B** to the Affidavit of Oana Stefan.


Sworn remotely by Oana Stefan of the City of Hamilton in the Province of Ontario, before me at the City of Toronto in the Province of Ontario, on June 8, 2021 in accordance with O. Reg. 431/20, Administering Oath or Declaration Remotely.

Gian Paolo Minichini
Commissioner for Taking Affidavits in the Province of Ontario

Brantford Power Inc.
Affidavit of Service
June 8, 2021
OEB Case File: EB-2021-0009

Exhibit B-Serving Notice on 2017 Cost of Service Intervenors and Embedded Distributor:

From: Oana Stefan Sent: Mon 07/06/2021 1:40 PM
To: Sarah Hughes (shughes@energypplus.ca); Dan Molon (dmolon@energypplus.ca); DavidMacIntosh@nextcity.com; wmcnally@opsba.org; jay.shepherd@canadianenergylawyers.com; mark.rubenstein@canadianenergylawyers.com; mark@shepherdubenstein.com; 'SEC@csec-cseo.org'; 'fred@shepherdubenstein.com'; 'mjanigan@piac.ca'; 'markgarner@rogers.com'; 'bharper@econalysis.ca'; 'bharper.consultant@bell.net'; 'jlawford@piac.ca'
Cc:
Subject: EB-2021-0009 Brantford Power Inc. Notice of Hearing
Message  Notice_Brantford Hydro CoS_20210527.pdf (457 KB)

Oana Stefan
Manager, Regulatory Affairs | Brantford Power Inc.
150 Savannah Oaks Drive, P.O. Box 308, Brantford, Ontario N3T 5N8
O: 519-751-3522 ext. 5477 | M: 519-717-5327
ostefan@brantford.ca | www.brantfordpower.com | 

The attached document is **Exhibit C** to the Affidavit of Oana Stefan.

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Exhibit C: Emailing Notice to Customers Who Provided Email Address
Email Example: Screenshot 1/2

From: "Brantford Power Inc." <no-reply@brantfordpower.ca>
Date: June 3, 2021 at 1:30:21 PM EDT
To: [REDACTED]
Subject: Brantford Power Inc.- Notice of Hearing
Reply-To: csisupport@brantford.ca

CAUTION EXTERNAL EMAIL This email originated from outside of the City of Brantford email system. Do not click links or open attachments unless you recognize the sender and know the content is safe. If you are unsure, please contact your IT department.

Brantford Power Inc. has applied to the Ontario Energy Board to increase our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing.

The Ontario Energy Board's Notice of Hearing and Brantford Power's application to the Ontario Energy Board are available on Brantford Power's website and on the Ontario Energy Board's website at www.oeb.ca/notice.

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Email Example: Screenshot 2/2

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public. This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15, Schedule B.



Ontario Energy Board | Commission de l'énergie de l'Ontario

You are receiving this email on behalf of Brantford Power Inc., via SendGrid emailing service. If you wish to unsubscribe from future regulatory updates* from Brantford Power, please click the link here: [Unsubscribe](#)

*Brantford Power may still send updates in the future when it is legally mandated to do so.

You can reach us at:
Email: customerservices@brantfordpower.ca
Phone: 519-751-3522
Mail: 150 Savannah Oaks Drive, P.O. Box 308, Brantford, ON N3T 5N8

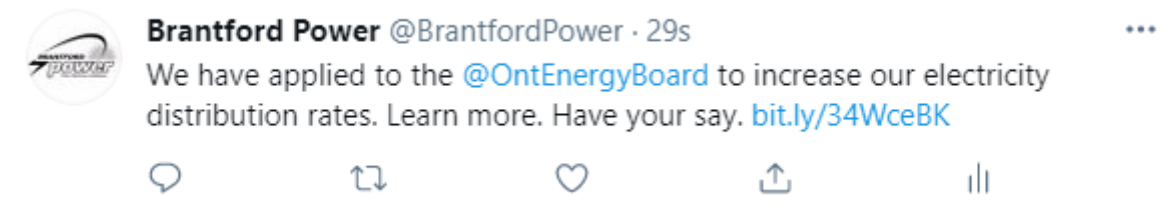
Note: Any adjustments to the content of email were made in coordination with the OEB's Manager of Adjudicative Process and/or were required for legislative compliance purposes.

The attached document is **Exhibit D** to the Affidavit of Oana Stefan.

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Exhibit D: Posting Tweet and Link to Notice on Twitter



brantford-Power-CoS_20210527.pdf

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 Ontario Energy Commission
 Ontario Commission de l'énergie