ONTARIO POWER GENERATION

Distribution:
DNGD:WCC Clerk-OSB
NWMD: Local instructions
PNGD: POD Inserts
REFURB: Project Controls

Internal Use Only

N-FORM-11611-R000*

Human Performance Lessons Learned Communication Form

Darlington Nuclear ☒	**Pickering Nuclear** ☐	**Nuclear Waste Management** ☐	**Nuclear Refurbishment** ☐

Section A: To be completed by FLM ***(Communicate Human Performance Lessons Learned)***

Event Title:	Worker consuming hard candy in the protected area	**SCR Number:**	D-2016-09383
SCR Date:	2016-04-13	**Department:**	Projects and Modifications (Aecon)
Presenters Name:	Mike Battye	**Accountable Manager:**	Mike Battye

What happened?
Supervisor observed a worker consuming a a hard candies in the D 20 containment dyke basement

Why did this event occur? **(answer to at least 3rd WHY)**
Worker failed to adhere to the Radiation Protection requirement not to consumed candys in the unzone area

What change am I going to make? (promote a positive or mitigate a negative)
Performance Management applied
Communicate to the work force the possible consequences of not following procedures
Supervisors and Managers to continue to monitor and reinforce procedure adherence

What was the Fundamental that resulted in the event? (Specify)

☐ Operator Fundamentals		☐ Chemistry Fundamentals	
☐ Maintenance Fundamentals		☒ RP Fundamentals	Personel accountability and Self-Check
☐ Engineering Fundamentals		☐ Other (e.g. Work Mgmt / Security)	

Which Event-Free Tool(s) impacted the event?

- ☐ Pre-Job /Post Job Briefing
- ☒ Procedure Use and Adherence
- ☐ Place-keeping
- ☒ Self-Check
- ☒ Questioning Attitude & Conservative Decision Making
- ☐ Situational Awareness
- ☐ Validate Assumptions
- ☐ Peer Review and Verification
- ☐ Precision in Communications/Signature
- ☐ Verification Practices (concurrent, independent)
- ☐ 3-Way Communication

*Associated with N-INS-09030-10001, Human Performance Event Communication and Analysis

Provide key insights/lessons learned:

Individuals can be complacent and supervisors and management must continue to reinforce procedure adherance and instill the Nuclear Safety Culture

Filing: Forward to Site Human Performance Department and attach to applicable SCR.