



Ontario
Energy
Board | Commission
de l'énergie
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BY EMAIL ONLY

July 5, 2021

To: All Licensed Electricity Distributors
All Licensed Unit Sub-Meter Providers
All Natural Gas Distributors

Re: CEAP 2021-22 – All Funds Allocated

On June 17, 2021, the OEB advised Utilities that the Ministry of Energy had confirmed that no additional funding would be provided for CEAP. The OEB also requested Utilities report their remaining CEAP allocation as of end of day June 18th, as well as the estimated date when that allocation was anticipated to be depleted. The OEB has taken this reporting into consideration in its determination of the most appropriate allocation of the remaining 2021-22 CEAP funding and on July 2, 2021, provided amounts to certain utilities who reported the most urgent need for funds. All CEAP funds have now been allocated.

All Utilities are reminded of their obligation to cease accepting applications and remove CEAP and CEAP-SB applications forms from their websites when their funding is depleted. Utilities are also required to report the dates when CEAP funding was depleted to the OEB as soon as possible by sending an email with the subject line "CEAP Funds Depleted – Utility Name" to performance_reporting@oeb.ca

The OEB again wants to acknowledge the efforts of all Utilities in assisting their customers who have experienced challenges in paying their energy bills.

Any questions relating to this letter should be directed to the OEB's Industry Relations Enquiry e-mail at IndustryRelations@oeb.ca. Please include "CEAP/CEAP-SB" in the subject line.

Yours truly,

Original Signed By

Brian Hewson
Vice-President, Consumer Protection & Industry Performance