Board Staff Interrogatory #253

Interrogatory

Reference:
Exhibit F3 / Tab 1 / Schedule 2 / Table 2a

Question(s):

a) Please provide the total actual (or estimated actual), OEB-approved and planned corporate support service costs by function for the entire 2017-2021 Custom IR term. Please discuss the largest driver(s) for the variance in aggregate for the entire 2017-2021 Custom IR term.

Response

The requested information is provided below, reflecting 2020 actual results and the 2021 budget.

Corporate Support Services OM&A

Business Unit	2017-2020 Actual and 2021 Budget	2017-2021 OEB Approved	(a)-(b) Change
	(a)	(b)	(c)
Base OM&A			
Chief Information Office	629.1	625.3	3.8
Real Estate	214.6	218.1	(3.5)
Supply Chain	234.1	241.6	(7.5)
Finance	159.4	196.3	(36.9)
Human Resources	114.6	112.0	2.6
Environment, Health & Safety	81.6	86.3	(4.7)
Corporate Centre	192.9	190.7	2.2
Total Base OM&A	**1,626.2**	**1,670.2**	**(44.1)**
Lease/Utilities	140.2	155.5	(15.3)
Project OM&A	107.2	70.8	36.3
Total OM&A before OEB Disallowance	**1,873.5**	**1,896.6**	**(23.0)**
OEB Disallowance		(225.0)	225.0
Total	1,873.5	1,671.6	202.0

As further discussed in Ex. F3-1-2, the largest drivers for the aggregate 2017-2021 variance are as follows:

- lower Finance costs due to lower staffing levels from increased efficiencies and temporarily unfilled vacancies in 2020;
- reduced Lease/Utilities costs from rationalization of leased space at 700 University Ave., and lower building occupancy in 2020 as a result of COVID-19;
- incremental Project OM&A for expenditures in support of the company's digital strategy priorities; and
- OEB-directed disallowance adjustments offsetting the overall functional cost decreases.