August 16, 2021

Christine Long Registrar Ontario Energy Board 2300 Yonge Street P.O. Box 2319 Toronto, Ontario M4P 1E4

Dear Ms Long:

# EB-2021-0149 – Enbridge Gas Inc. – 2020 Deferral and Variance Accounts

Please find, attached, interrogatories on behalf of the Consumers Council of Canada for Enbridge Gas Inc. pursuant to the above-referenced proceeding.

Please feel free to contact me if you have questions.

Yours truly,

Julie E. Girvan

Julie E. Girvan

CC: All parties

### INTERROGATORIES FOR ENBRIDGE GAS INC.

### FROM THE CONSUMERS COUNCIL OF CANADA

RE: EB-2021-0149

### 2020 DEFERRAL AND VARIANCE ACCOUNTS

#### CCC-1

Re: Exhibit B/T1/p. 2

The evidence states that in 2020 EGI experienced a deficiency of \$63.6 million. Please provide detailed explanation as to what contributed to the deficiency.

### CCC-2

Re: Exhibit B/T3/S1/p. 5

The evidence states that there were \$77.7 in severance costs in 2020 as a result of the voluntary departure program. Are these one-time costs or will they persist for a number of years? What is the forecast level of severance costs for the 2021 and 2022? Please provide a detailed explanation as to how the \$77.7 amount was calculated.

### CCC-3

Re: Exhibit B/T3/S1/p. 5

The evidence states that within Customer care, the CIS Project which delivers a common system for Enbridge Gas accounted for \$14.3 million of the integration costs in 2020. Up-front costs in 2020 and 2021 are expected to deliver savings in 2022 and 2023. Please explain how the \$14.3 million was derived. Please provide the annual level of savings expected in 2022 and 2023.

## CCC-4

Re: Exhibit C/T1/p. 18

On June 17, 2021, the OEB released its Report – Regulatory Treatment of Impacts Arising from the COVID-19 Emergency. Given the OEB's Report what is the expected balance in the COVID-19 Deferral Account? When does EGI expect to dispose of the amounts in the account?