



BY E-MAIL

August 19, 2021

Eryn MacKinnon
Senior Regulatory Coordinator
Hydro One Networks Inc.
483 Bay Street
7th Floor, South Tower
Toronto ON M5G 2P5
Regulatory@HydroOne.com

LETTER OF DIRECTION

Dear Ms. MacKinnon:

**Re: Hydro One Networks Inc. (Hydro One)
Application for 2023-2027 Transmission and Distribution Rates
Ontario Energy Board File Number: EB-2021-0110**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Hydro One's application for 2023-2027 Transmission and Distribution Rates (Notice). The English and French versions of the Notice will be published by the OEB, in accordance with directions to the OEB's media agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 and 4 below **prior to September 4, 2021**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at registrar@oeb.ca.

You are directed:

1. To post both the English and French versions of the Notice, the application and the evidence, and any amendments thereto, on Hydro One's website.
2. No later than the date the English and French versions of the Notice are posted on Hydro One's website in accordance with paragraph 1, to:
 - a) arrange for the service of each of the enclosed English and French versions of the Notice, in the exact form accompanying this letter and the application and the evidence, directly on:
 - i. all electricity distributors and other Hydro One transmission customers
 - ii. all licensed transmitters in Ontario
 - iii. all intervenors of record in Hydro One's transmission rate application,

EB-2019-0082

- iv. all intervenors of record in Hydro One's distribution rate application, EB-2017-0049
- b) arrange for the service of the enclosed English and French versions of the Notice, in the exact form accompanying this letter by email on all Hydro One distribution customers for whom Hydro One has an email address and appropriate permissions to use the email address to send utility or regulatory information with the following email messages:
- i. "Hydro One Networks Inc. has applied to the Ontario Energy Board to change our electricity transmission and distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing." The email must attach a copy of the English version of the Notice and the words "Notice of Hearing" within the email message are required to provide a live link to the English Notice posted on Hydro One's website.
 - ii. « Hydro One Networks Inc. avons déposé une requête auprès de la Commission de l'énergie de l'Ontario afin de modifier nos tarifs de transmission et distribution de l'électricité. Veuillez lire l'avis d'audience ci-joint pour vous mieux renseigné et pour savoir comment participer au processus d'audience du tribunal. » The email must attach a copy of the French version of the Notice and the words « l'avis d'audience » within the email message are required to provide a live link to the French Notice posted on Hydro One's website.
3. If Hydro One is a Host Distributor, to no later than the date the Notice is posted on Hydro One's website in accordance with paragraph 1, serve a copy of the enclosed English and French versions of the Notice directly on its Embedded Distributors.
4. If Hydro One has a twitter account, once both the English and French versions of the Notice are posted on Hydro One's website in accordance with paragraph 1, to tweet the following messages:
- i. "We have applied to the @OntEnergyBoard to change our electricity transmission and distribution rates. Learn more. Have your say." The tweet is required to provide a live link to the English Notice posted on Hydro One's website.
 - ii. « Nous avons déposé une requête auprès de @OntEnergyBoard afin de modifier nos tarifs de transmission et distribution de l'électricité. Soyez mieux renseigné. Donnez votre opinion. » The tweet is required to provide a live link to the French Notice posted on Hydro One's website.
5. To file with the OEB an affidavit proving completion of the matters in paragraphs 1 through 4 above immediately thereafter.

6. To provide a copy of the Notice, the application and the evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

Original Signed By

Christine E. Long
Registrar

Encl.

cc: Charles Keizer, Torys LLP
Arlen Sternberg, Torys LLP