



Ontario
Energy
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BY E-MAIL

September 2, 2021

Sunset Shores Peninsula Association
c/o Lawrence Pick,
28 Whiskey Point Lane,
Godfrey ON K0H 1T0

Dear Mr. Pick:

**Re: Hydro One Networks Inc.
Implementing the Ontario Energy Board's Decision to
Eliminate the Hydro One Networks Inc. Distribution
Seasonal Rate Class
Board File Number EB-2020-0246**

This is in response to your letter of August 22, 2021 in which you requested, on behalf of the Sunset Shores Peninsula Association (SSPA), that the OEB make the following orders:

- a) Directing Hydro One to provide a high resolution map showing customer locations and distribution lines in the Township of South Frontenac, similar in format to the low resolution map of Inverary on pdf p. 10 of Answers to Interrogatory of Hydro, 1-01-03;
- b) Directing Hydro One to make available a copy of the GIS software and data in a), or access to an interactive computer terminal with the software and data in a);
- c) Extension of the timelines in this proceeding by a period not exceeding 3 weeks to permit the applicant to receive and review the requested information.

On August 27, 2021, Hydro One responded to your letter and argued that these requests were: (1) out of scope of the two specific issues approved by the OEB for this proceeding and (2) also sought to explore the general business processes and administration applicable across Hydro One's entire service area.

Hydro One further argued that even if this was not the case, the software licence it had been granted does not permit it to allow use by third parties. Hydro One added that the additional information requested would display personal customer information, contrary to privacy laws and the terms of Hydro One's distribution licence; and that there are also security concerns regarding the public release of the location and configuration of Hydro One's assets

Therefore, Hydro One submitted that the OEB should not grant any of the requests made by SSPA.

On August 29, 2021, SSPA responded to Hydro One and reiterated its requests with some modifications.

The OEB Panel has made the following findings in this regard:

The OEB notes that the scope of the current proceeding is as follows:

1. how to implement the OEB's decision to eliminate the seasonal class; and
2. for those who will be experiencing a total bill increase of 10% or greater a year, what is the best approach to mitigating these increases, exclusive of maintaining the seasonal class.

It is not the OEB's expectation within this proceeding that Hydro One would provide detailed information to support its determination regarding the classification of each of the approximately 147,000 seasonal customers at the individual customer level or a sub-group of customers such as the SSPA.

Furthermore, the OEB does not expect as part of this proceeding that Hydro One would provide the software and models that it uses to each individual seasonal customer or a sub-group of customers to carry out their own analysis and test Hydro One's conclusions regarding the movement of specific seasonal customers into other residential classes.

The OEB notes that Hydro One provided available digital maps to SSPA and explained that the type of maps requested by SSPA is not available.¹ Also, Hydro One explained to SSPA the process for updating the density zone boundaries for its customers on an annual basis based on its own review and in accordance with the OEB Density Guidelines. Hydro One also explained that it provides the opportunity to update those boundaries in response to customer inquiries to Hydro One's call centre.²

Based on the above considerations, the OEB Panel finds that SSPA's request is beyond the scope of this proceeding.

Accordingly, SSPA's request is denied.

Sincerely,

Original Signed by

Christine E. Long
Registrar

c: Parties to EB-2020-0246

¹ Responses to SSPA's interrogatories #21 and #22

² Response to SSPA's interrogatory #29 and response to OEB Question 11, April 26, 2021