

From: [registrar](#)
To: [REDACTED]
Subject: CM: FW: Letter of Comment - EB-2020-0246
Date: Thursday, September 2, 2021 10:24:22 AM

From: webmaster@oeb.ca <webmaster@oeb.ca>
Sent: Wednesday, September 1, 2021 7:32 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-09-01

-- Case Number --
EB-2020-0246

-- Name --
laurie ferraro

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

We just paid to have a generator put in to our cottage property as Hydro one service is so unreliable. The service is essential as my aging father depends on it for his oxygen and my sister for her CPAP machine. We had to go to the local hospital the last time the electricity was out for several hours. Rates are going up, service has been a problem. We will be left with a higher electricity bill but also need the security of a generator which is also a major expense. We just can't win.

-- Attachment --