

From: [registrar](#)
To: [REDACTED]
Subject: FW: Letter of Comment - EB-2021-0110
Date: Thursday, September 2, 2021 12:07:30 PM

From: webmaster@oeb.ca <webmaster@oeb.ca>
Sent: Wednesday, September 1, 2021 4:35 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-09-01

-- Case Number --
EB-2021-0110

-- Name --
Bill Craig

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

This increase is an assault on the incomes of any average Ontario resident. The current delivery, and distribution rates are already ridiculously high compared to the actual cost of the energy used. Hydro One is forcing customers to choose between paying a Hydro bill and their mortgage making it difficult (especially if you use electric heat and hot water heaters). Please compare these costs to what other utility companies in other provinces are charging and process this request accordingly. If Hydro One wants to cut costs or make up revenues, consider the wages of middle/upper management compared to the industry standard of similar management roles, to sum it up, get real, run this like a business and look at the real alternatives rather than just keep passing the mismanagement on to the customer as usual.

-- Attachment --