

From: [registrar](#)
To: [REDACTED]
Subject: FW: Letter of Comment - EB-2021-0110
Date: Thursday, September 2, 2021 12:13:12 PM

From: webmaster@oeb.ca <webmaster@oeb.ca>
Sent: Wednesday, September 1, 2021 6:22 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-09-01

-- Case Number --
EB-2021-0110

-- Name --
Francis Boyes

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

The OEB Notice and the Ontario Hydro documents related to EB-2021-0110 are far from easy to understand. They are prepared for people who are highly familiar with these hearings and processes. Plain text notices should accompany these formal notices. The plain text notices should explain in simple and clear terms the impacts and consequences of the proposed changes so that customers can easily compare and respond. Without plain text notices it is highly unlikely that members of the public will be able to accurately discern the content of these applications and their effects.

-- Attachment --