

**From:** [registrar](#)  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment -EB-2021-0110  
**Date:** Thursday, September 2, 2021 12:18:31 PM

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From: webmaster@oeb.ca <webmaster@oeb.ca>  
Sent: Thursday, September 2, 2021 8:52 AM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2021-09-02

-- Case Number --  
EB-2021-0110

-- Name --  
Jeff Charbonneau

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --  
To Whom It May Concern:

I strongly feel this is an egregious attempt to pass on costs to HydroOne customers under the guise of infrastructure upgrades and other maintenance related projects that this company has largely ignored over the past ten plus years - some of which is intended to boost their customer capacity. HydroOne should have been in the process of making many investments over the past several years in these areas, but instead hoarded profits, and are now coming with hat in hand for financial assistance. They need to be held accountable not just to produce profit, but to responsibly advance their infrastructure goals drawing upon current customer revenues, not by charging more.

Further, I feel that they are blatantly misrepresenting the true hydro cost increases that will be imposed on residential customers, by using the 750kWh example as typical monthly hydro usage. There are many customers with monthly usages more than double this amount (ourselves included).

Please hold HydroOne accountable for fair business practices, and deny this egregious, proposed price hike to customers (who have no choice of going to a competing utility provider).

Sincerely,  
Jeff C

-- Attachment --