

From: [registrar](#)
To: [REDACTED]
Subject: FW: Letter of Comment - EB-2021-0110
Date: Friday, September 3, 2021 9:19:28 AM

From: webmaster@oeb.ca <webmaster@oeb.ca>
Sent: Thursday, September 2, 2021 9:23 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-09-02

-- Case Number --
EB-2021-0110

-- Name --
Daniel Gordon

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

I have a seasonal cottage that is serviced by Hydro One. I have no heating source and am unable to use the cottage in the winter months. I have always had a hard time with paying my hydro bill there as my usage is quite low....yet delivery and regulatory charges are quite high. With seeing the OEB notice about their application for rate increases from 2023 thru 2027, I decided to look closer at my bills.

My average quarterly bill is \$184 over the past 3 years. Only 18% or \$33 of this is ACTUAL USAGE! I have even had bills of well over \$100 with 0 kwh used! Zerooooooooo.

So 82% of my hard earned money is going to delivery, regulatory and taxes. The majority of this is delivery costs. I do not for a minute think that there is no cost associated with maintenance, infrastructure etc...and I do expect to pay a relevant portion of this. But as pointed out above, when my usage is zero.. how can they justify charging so much for other fees? And now they want to increase their fees to consumers? And lock this in for 5 years? Here is an idea...look for efficiencies within your operation before gouging your customers...like every other private company needs to do to stay competitive.

I guess herein lies the problem. There is no competition which is where the responsibility of the OEB comes in. I trust that others give their stories and reach out to you regarding this application. I have been fortunate enough to work during this global pandemic. I can only imagine the hardships of those that lost employment over the past 18 months, especially with basic necessities such as food and gas already significantly higher.

I appreciate your time in reviewing my story and look forward to a rejection of Hydro One's new rate proposal.

Sincerely

Daniel Gordon

-- Attachment --

