

**From:** [registrar](#)  
**To:** [REDACTED]  
**Subject:** EB-2021-0011 Letter of Comment  
**Date:** Friday, September 3, 2021 12:48:42 PM

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From: webmaster@oeb.ca <webmaster@oeb.ca>  
Sent: Friday, September 3, 2021 12:08 PM  
To: registrar <registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2021-09-03

-- Case Number --  
EB-2021-0011

-- Name --  
STEVE BENOIT

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --  
They make too much money and give out too many bonuses. I have to live with what I make. They should operate within their budget and not depend on raising rates all the time to add to their profit. They are getting just as bad as cogeco. People can't keep paying more and more. It's a necessity and should be non-profit. They lowered the rates because of Covid and now they raise it up to catch up with what they lost.

-- Attachment --