

From: [registrar](#)
To: [REDACTED]
Subject: FW: Letter of Comment - EB-2021-0110
Date: Friday, September 3, 2021 1:04:30 PM

From: webmaster@oeb.ca <webmaster@oeb.ca>
Sent: Friday, September 3, 2021 12:55 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-09-03

-- Case Number --
EB-2021-0110

-- Name --
Wendi Waage

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --
We are brand new residents to this area and would like to file a complaint about the requested increase that Hydro One is requesting for our area.

Apparently, Hydro One has just acquired this area of service and when one looks at the rate adjustments of their customers - ours is the largest - and quite substantial increase requested.

This is unacceptable. We have only been here for less than 2 months - yet the power has flickered and been undependable a minimum of 5 times in that time. Once there was a severe thunderstorm, another time there were high winds - but the other times, the power flickered enough to cause digital clocks etc to cut out and have to be reset.

So, if Hydro One wants to increase the rates to the extent they have requested - I would like the energy board require that Hydro One improve their service BEFORE the rates are increased.

-- Attachment --