

**ONTARIO ENERGY BOARD NOTICE
TO CUSTOMERS OF HYDRO ONE NETWORKS INC.
IN THE SERVICE AREAS PREVIOUSLY SERVED BY NORFOLK
POWER DISTRIBUTION INC., HALDIMAND COUNTY HYDRO INC.
AND WOODSTOCK HYDRO SERVICES INC.**

Hydro One Networks Inc. has applied to change its electricity distribution rates in the service areas previously served by Norfolk Power Distribution Inc., Haldimand County Hydro Inc., and Woodstock Hydro Services Inc., effective January 1, 2022.

Learn more. Have your say.

If the application is approved as filed, a typical residential customer and a typical general service customer of Hydro One Networks Inc., in the service areas previously served by Norfolk Power Distribution Inc., Haldimand County Hydro Inc., and Woodstock Hydro Services Inc. would see the following change:

Bill Impact for customers previously served by Norfolk Power Distribution Inc.

| | |
|---|--------------------------------------|
| Residential 750 kWh | Increase of \$1.86 per month |
| General Service less than 50kW (2,000 kWh) | Increase of \$15.30 per month |

Bill Impact for customers previously served by Haldimand County Hydro Inc.

| | |
|---|-------------------------------------|
| Residential 750 kWh | Increase of \$1.32 per month |
| General Service less than 50kW (2,000 kWh) | Increase of \$3.28 per month |

Bill Impact for customers previously served by Woodstock Hydro Services Inc.

| | |
|---|-------------------------------------|
| Residential 750 kWh | Decrease of \$4.95 per month |
| General Service less than 50kW (2,000 kWh) | Decrease of \$2.15 per month |

Other customers, including businesses, may also be affected.

The requested rate change is set using an OEB-approved formula which is tied to inflation and other factors intended to promote efficiency. The above rate impacts include Hydro One Networks Inc.'s request to dispose of the balances in certain deferral and variance accounts and its proposal to mitigate bill impacts by maintaining its Retail Transmission Service Rates at the 2021 level.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Hydro One's application. We will determine whether the company has used the applicable models and formulas required by the OEB and whether to approve Hydro One's requests. We will also hear questions and arguments from individuals that have registered to participate (called intervenors) in the OEB's hearing. At the end of this hearing, the OEB will decide what, if any, rate change will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process

- You can review Hydro One's application on the OEB's website now
- You can file a letter with your comments, which will be considered during the hearing
- You can become an intervenor. As an intervenor, you can ask questions about Hydro One's application and make arguments on whether the OEB should approve Hydro One's request. Apply by **October 1, 2021** or the hearing will go ahead without you and you will not receive any further notice of the proceeding
- At the end of the process, you can review the OEB's decision and its reasons on our website

The OEB does not intend to provide for an award of costs for this hearing

LEARN MORE

These proposed charges relate to Hydro One's distribution services. They make up part of the Delivery line - one of the line items on your bill. Our file number for this case is **EB-2021-0033**. To learn more about this hearing, find instructions on how to file a letter with your comments or become an intervenor, or to access any document related to this case, please enter the file number **EB-2021-0033** on the OEB website: www.oeb.ca/participate. You can also phone our Public Information Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. The OEB intends to proceed by way of a written hearing in this case. If you think an oral hearing is needed, you can write to the OEB to explain why by **October 1, 2021**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15, Schedule B.



Ontario
Energy
Board | Commission
de l'énergie
de l'Ontario