

From: [registrar](#)
To: [REDACTED]
Subject: FW: Letter of Comment - EB-2021-0107
Date: Thursday, September 23, 2021 5:26:59 PM

From: webmaster@oeb.ca <webmaster@oeb.ca>
Sent: Wednesday, September 22, 2021 7:01 PM
To: registrar <registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2021-09-22

-- Case Number --
EB-2021-0107

-- Name --
Feroze Irani

-- Phone --
[REDACTED]

-- Company --
[REDACTED]

-- Address --
[REDACTED]

-- Comments --

Please explain with a better argument why the customer should have to foot the bill for replacement of the hydro poles that should have been budgeted for eventual replacement annually by the company over the past decades when times were good. This should have been budgeted for instead of allowing all the poles to reach their expiration date simultaneously. Perhaps their management can come up with a better maintenance schedule for replacement thus preventing this same issue in the future. Overall Poor business management practices now crying out to the OEB to make the customer foot the bill for their folly. Perhaps the upper ups should take it out of their bonus or take a pay cut since the overall money in does not balance out.

Pretty sure they have increased their salaries over the years instead of pitting that money in their budget.

Sincerely
FRI

-- Attachment --