

**From:** [registrar](#)  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment for Case # EB - 2021 -0110  
**Date:** Wednesday, October 6, 2021 3:26:13 PM

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**From:** ConsumerRelations@ontarioenergyboard.ca <PublicInformation@oeb.ca>  
**Sent:** Wednesday, October 6, 2021 3:22 PM  
**To:** registrar <registrar@oeb.ca>  
**Subject:** RE: Letter of Comment for Case # EB - 2021 -0110 [CSE: DHRdWE, TKT: BTi4ER]

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**From:** Happy Person! [REDACTED]  
**Date:** Wednesday, October 6, 2021, 3:06:55 PM  
**To:** [publicinformation@oeb.ca](mailto:publicinformation@oeb.ca) <[publicinformation@oeb.ca](mailto:publicinformation@oeb.ca)>  
**Subject:** Letter of Comment for Case # EB - 2021 -0110 [CSE: DHRdWE, TKT: BTi4ER]

Angie Pilon  
[REDACTED]

Dear Ontario Energy Board:  
ATTENTION: Board Secretary

RE: Letter of Comment for Case # EB-2021-0110, Hydro One Application to Increase rates

I am writing this correspondence to strongly disagree with the Hydro One's Application to increase distribution rates, electricity rates. I have telephoned Hydro One and spoken to agents over 6 times in the past 4 months, but I do not get any assistance with the complaint have I pertaining to high distribution rates, electricity rates, specifically the Delivery charge amounts.

I wish to outline the specific's for my strong disagreement with Hydro One's Application to increase distribution rates, electricity rates, with my first point being that I live alone, and I am on a fixed income. I do not qualify for any Low Income Support Program, so an increase in rates would make it very difficult to cover costs for basic necessities each month. Hydro One charges high rates now, so I do not see any reason for an increase, other than a greed for more profit.

Secondly I wish to point out that the Delivery fee I pay each month, is 50 % of my total bill. This just isn't right, to have 50 % of the bill for Delivery fee. Why am I paying more for a basic necessity because of my location, which is NOT rural by any means.

Third, I make a point to have the majority of my KW usage on Off Peak hours, so that I keep electricity costs low. Please refer to this list of current Electricity Use and Delivery charges, to fully understand my second and third points for disagreement:

-October 18, 2021 electricity bill showed Electricity used as 563 KWh, Electricity cost of \$55.82, Delivery cost of \$49.61

-September 22, 2021 electricity bill showed Electricity used as 700 KWh, Electricity cost of \$71.92, Delivery cost of \$53.08

-August 23, 2021 electricity bill showed Electricity used as 620 KWh, Electricity cost of \$61.93, Delivery cost of \$50.99

As the above information outlines, almost 50 % of my bill is for Delivery costs. This is unacceptable and the fact that I keep most electricity usable during off peak hours, is not being recognized, or helping my situation because Hydro One focuses on profit, not helping people or offering an essential service for a reasonable cost.

Please contact me should you require additional information. Thank you for your time and consideration.

Sincerely,  
Angie Pilon

