



October 20, 2021

Justin Allen
President & CEO
Ottawa River Power Corporation
283 Pembroke St. W.
P.O. Box 1087
Pembroke ON K8A 6Y6

LETTER OF DIRECTION

Dear Mr. Allen:

**Re: Ottawa River Power Corporation (Ottawa River Power)
Application for 2022 Rates
Ontario Energy Board File Number: EB-2021-0052**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Ottawa River Power's application for 2022 Rates (Notice). The English and French versions of the Notice will be published by the OEB, in accordance with directions to the OEB's agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 and 2 below **prior to October 28, 2021**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at registrar@oeb.ca.

You are directed:

1. No later than the date the Notice is posted on Ottawa River Power's website in accordance with paragraph 2, to:
 - a) arrange for the service of each of the enclosed English and French versions of the Notice, in the exact form accompanying this letter and the application and the evidence, directly on all intervenors of record in Ottawa River Power's previous cost of service rate proceeding EB-2014-0105; and
 - b) arrange for the service of the enclosed English and French versions of the Notice, in the exact form accompanying this letter by email on any customers for which Ottawa River Power has an email address and appropriate permissions to use the email address to send utility or regulatory information with the following email messages:

- i. “Ottawa River Power Corporation has applied to the Ontario Energy Board to increase our electricity distribution rates. Please review the Ontario Energy Board’s Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board’s hearing.” The email must provide a link to the English Notice posted on Ottawa River Power’s website or attach a copy of the English version of the Notice.
 - ii. « Ottawa River Power Corporation avons déposé une requête auprès de la Commission de l’énergie de l’Ontario afin d’augmenter nos tarifs de distribution de l’électricité. Veuillez lire l’avis d’audience ci-joint pour vous mieux renseigné et pour savoir comment participer au processus d’audience du tribunal. » The email must provide a link to the French Notice posted on Ottawa River Power’s website or attach a copy of the French version of the Notice .
2. To post a copy of both the English and French versions of the Notice, the application and the evidence, and any amendments thereto, on Ottawa River Power’s website.
3. If Ottawa River Power has a twitter account, once both the English and French versions of the Notice are posted on Ottawa River Power’s website in accordance with paragraph 2, to tweet the following messages:
 - a. “We have applied to the @OntEnergyBoard to increase our electricity distribution rates. Learn more. Have your say.” The tweet is required to provide a live link to the English Notice posted on Ottawa River Power’s website.
 - b. « Nous avons déposé une requête auprès de @OntEnergyBoard afin d’augmenter nos tarifs de distribution de l’électricité. Soyez mieux renseigné. Donnez votre opinion. » The tweet is required to provide a live link to the French Notice posted on Ottawa River Power’s website.
4. To file with the OEB an affidavit proving completion of the matters in paragraphs 1 through 3 above immediately thereafter.
5. To provide a copy of the Notice, the application and the evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

Original Signed By

Christine E. Long
Registrar

Encl.

cc: Jeffrey Roy, Ottawa River Power Corp.
Michael Buonaguro, Applicant's counsel