From: webmaster@oeb.ca <webmaster@oeb.ca> Sent: Tuesday, September 21, 2021 4:11 PM To: registrar@oeb.ca> Subject: Letter of Comment -The Ontario Energy Board -- Comment date --2021-09-21 -- Case Number --EB-2021-0041 -- Name --ΚВ -- Phone ---- Company ---- Address ---- Comments --Hello,

As a current resident in London, Ontario, I am writing to oppose London Hydro's request to increase the electricity distribution rate by 10.80%.

I oppose this increase because I currently use less than 100kWh of hydro per month and service delivery charges account for approximately 80% of my bill (not inclusive of tax, the OER, or Regulatory Charges).

I understand and respect that there should be a fee to deliver service to my place of residence, but for that fee to be OVER 80% of my bill is exorbitant.

Furthermore, I am a single person, living on a single income, renting an apartment at an outrageous rate due to the increases in rent and housing in general over the last couple of years due to the pandemic and lack of housing for Ontario and London's growing population.

I realize my situation is not unique, nor am I in a bad position compared to others who are truly struggling to get by. So I would like to also include that an increase in the electricity distribution rate will further exasperate an already financially difficult time for many Londoners.

Londoners should not be wholly responsible for accommodating London Hydro's financial deficiencies. Internally, the company should look at ways to make electricity more affordable to the general public - if they have not included this as part of their proposal.

Here are a few ideas, which may have already been addressed in London Hydro's proposal but that which I am not

able to navigate and fully understand:

- Have a lower electricity distribution rate increase that will span over a greater period in order to make up for said deficiencies.
- Cut internal costs to reduce the electricity distribution rate increase by 5% as I have stated before, Londoners should not be wholly responsible for London Hydro's deficiencies.
- Put a moratorium on electricity distribution rate increases for 2 years in order for residents of London to recover from the costs associated with pandemic.
- Impose tiered electricity distribution rates based on kWh used. This would encourage people to be more mindful and be supportive of environmental protection.

Thank you.

-- Attachment --