

BY E-MAIL

December 17, 2021

Peter Soules Chief Financial Officer Rideau St. Lawrence Distribution Inc. P.O. Box 699 985 Industrial Rd. Prescott ON KOE 1TO psoules@rlsu.ca

LETTER OF DIRECTION

Dear Mr. Soules:

Re: Rideau St. Lawrence Distribution Inc. (Rideau St. Lawrence Distribution) Application for Rates Ontario Energy Board File Number: EB-2021-0056

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Rideau St. Lawrence Distribution's application for Rates (Notice). The Notice will be published by the OEB, in accordance with directions to the OEB's media agent which were copied to you. Please note that you must comply with the directions in paragraphs 1through 3 below **prior to January 13**, **2022**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at registrar@oeb.ca.

You are directed:

- 1. No later than the date the Notice is posted on Rideau St. Lawrence Distribution's website in accordance with paragraph 2, to:
 - arrange for the service of the enclosed Notice, in the exact form accompanying this letter and the application and the evidence, directly on all intervenors of record in Rideau St. Lawrence Distribution's previous cost of service rate proceeding, EB-2015-0100.
 - b) arrange for the service of the enclosed Notice, in the exact form accompanying this letter by email on any customers for which Rideau St. Lawrence Distribution has an email address and appropriate permissions to use the email address to send utility or regulatory information with the following email message:

- i. "Rideau St. Lawrence Distribution Inc. has applied to the Ontario Energy Board to increase our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing." The email must attach a copy of the Notice and the words "Notice of Hearing" within the email message are required to provide a live link to the Notice posted on Rideau St. Lawrence Distribution's website.
- 2. To post a copy of the Notice, the application and evidence, and any amendments thereto, on Rideau St. Lawrence Distribution's website.
- 3. If Rideau St. Lawrence Distribution has a twitter account, once the Notice is posted on Rideau St. Lawrence Distribution's website, in accordance with paragraph 2, to tweet the following message: "We have applied to the @OntEnergyBoard to increase our electricity distribution rates. Learn more. Have your say." The tweet is required to provide a live link to the Notice posted on Rideau St. Lawrence Distribution's website.
- 4. To file with the OEB an affidavit proving completion of the matters in paragraphs 1 through 3 above immediately thereafter.
- 5. To provide a copy of the Notice, application and evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

Original signed by

Christine E. Long Registrar

Encl.