

BY EMAIL - registrar@oeb.ca

February 2, 2022

Ms. Nancy Marconi

Acting Registrar

Ontario Energy Board

Suite 2700, 2300 Yonge St.

Toronto, Ontario M4P1E4

Dear Ms. Marconi,

EB-2021-0110, Application by Hydro One Networks- Elimination of Seasonal Rate Class

On behalf of Balsam Lake Coalition (**BLC**), please accept our comments on the above proceeding. BLC is not currently an intervenor in this proceeding, however we have participated numerous times over the last 10 years in previous proceedings involving the seasonal rate class, including EB-2020-0246, which was the case file designated to implement the elimination of the seasonal rate class and also OEB's March 12th 2015 original decision to eliminate the seasonal rate class.

With respect to Hydro One's (**H1**) proposed Customer Education and Communication Plan for eliminating the Seasonal Rate Class; BLC is very pleased with H1's stated desire to "stand up and advocate for customers and belief in the importance of transparency using simple language and direct communication". **However we also note that H1 only proposes to provide outreach and engagement, besides Government officials, with one stakeholder, namely the Federation of Ontario Cottager's Association (FOCA).** In BLC's view, FOCA does not represent all 148,000 seasonal rate class customers and for transparency reasons, it would be appropriate to include more stakeholders in this process. There are numerous possible choices, however as a minimum, H1 may wish to include all the parties who were granted intervenor status in the previous proceeding (i.e.EB-2020-0246).

Thank you for this opportunity to express our views.

Sincerely,

Balsam Lake Coalition

Nicholas P. Copes

