



Ontario | Commission
Energy | de l'énergie
Board | de l'Ontario

DECISION AND ORDER

EB-2021-0209

ENBRIDGE GAS INC.

2022 Federal Carbon Pricing Program Application

BEFORE: Michael Janigan
Presiding Commissioner

David Sword
Commissioner

February 10, 2022



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1 OVERVIEW

Enbridge Gas Inc. requested approval to increase its rates effective April 1, 2022 to recover costs associated with meeting its obligations under the Government of Canada's Federal Carbon Pricing Program (FCPP), established as part of the *Greenhouse Gas Pollution Pricing Act* (GGPPA). Enbridge Gas also requested to recover from customers the 2020 balances in its deferral and variance accounts related to the FCPP and to amend the wording of its deferral and variance accounting orders.

Enbridge Gas is required to pay to the Government of Canada a fuel charge for greenhouse gas emissions from the natural gas that it delivers to its non-exempt customers,¹ and incurs further obligations to the Government of Canada for greenhouse gas emissions from its own facilities. A Federal Carbon Charge and a Facility Carbon Charge are effective on Enbridge Gas customer bills to recover Enbridge Gas's customer-related and facility-related costs, respectively.

Enbridge Gas estimated that the incremental bill impact of the proposed Federal Carbon Charge and Facility Carbon Charge (relative to the rates for these charges that are currently effective) for typical residential customers would be \$47.05 per year in the EGD rate zone (based on annual consumption of 2,400 m³) and \$43.14 per year in the Union rate zones (based on annual consumption of 2,200 m³).

The total bill impact of the disposition of the deferral and variance accounts is a one-time charge of \$0.72 for a typical residential customer in the EGD rate zone, and a one-time charge of \$0.27 and \$0.34 for typical residential customers in the Union South and Union North rate zones, respectively.

In this Decision and Order, the OEB approves the rates requested by Enbridge Gas for the Federal Carbon Charge and Facility Carbon Charge on a final basis. The OEB also approves the recovery of the 2020 balances in the deferral and variance accounts and the amendments requested to the wording of the deferral and variance accounting orders.

¹ Certain customers (e.g. industrial customers and greenhouses) are eligible for full or partial exemption from the Fuel Charge under the GGPPA for their emissions, and are thus also fully or partially exempt from Enbridge Gas's Federal Carbon Charge.

2 CONTEXT AND PROCESS

The requested rate for the Federal Carbon Charge matches the volumetric rate for the fuel charge that Enbridge Gas must pay to the Government of Canada for its customers' emissions. On April 1, 2022, the fuel charge under the GGPPA will increase from \$40/tonne of carbon dioxide equivalent (CO₂e) to \$50/tonne CO₂e, equivalent to a charge increase from 7.83 ¢/m³ to 9.79 ¢/m³ of natural gas use.

This is Enbridge Gas's fourth FCPP application to recover its costs associated with the FCPP. In a previous proceeding,² the Ontario Energy Board approved a Federal Carbon Charge on Enbridge Gas customer bills to recover Enbridge Gas's FCPP costs related to customer emissions and a Facility Carbon Charge to recover Enbridge Gas's FCPP costs related to facility emissions, and established three sets of FCPP deferral and variance accounts:³

- Federal Carbon Charge – Customer Variance Accounts (Customer Variance Accounts), to record the variance between actual FCPP costs related to customer emissions and FCPP costs recovered in rates related to customer emissions
- Federal Carbon Charge – Facility Variance Accounts (Facility Variance Accounts), to record the variance between actual FCPP costs related to facility emissions and FCPP costs recovered in rates related to facility emissions
- Greenhouse Gas Emissions Administration Deferral Accounts (Administration Deferral Accounts), to record the administration costs associated with the FCPP

Emissions from certain customers (e.g. large industrial customers and greenhouses) are eligible for full or partial exemption from the fuel charge under the GGPPA. These customer volumes are therefore subject to Enbridge Gas's Facility Carbon Charge, but not its Federal Carbon Charge.

Enbridge Gas's application was filed under section 36(1) of the *Ontario Energy Board Act, 1998* (OEB Act) to recover costs associated with meeting its obligations under the GGPPA. Enbridge Gas has also applied to recover from customers the 2020 balances in the related deferral and variance accounts as well as making changes to those

² EB-2018-0205

³ For each of the three sets, two accounts exist, one for customers in the Enbridge Gas Distribution rate zone and one for customers in the Union rate zones (Union North and Union South).

accounts to recognize the change from the federal Output-Based Pricing System (OBPS) to the provincial Emissions Performance Standards (EPS).

The OEB issued a Notice of Hearing on October 18, 2021, inviting parties to apply for intervenor status. Anwaatin Inc. (Anwaatin), Building Owners and Managers Association (BOMA), Canadian Manufacturers and Exporters (CME), Energy Probe Research Foundation (Energy Probe), School Energy Coalition (SEC), and Vulnerable Energy Consumers Coalition (VECC) were granted intervenor status and cost award eligibility.

The OEB received two letters of comment which were placed on the record of this proceeding. These comments were taken into consideration during the evaluation of the application by the OEB.

The OEB issued Procedural Order No. 1 on November 17, 2021. This order established the timetable for a written interrogatory discovery process and written submissions.

On or before January 12, 2022, OEB staff and the following intervenors filed submissions on Enbridge Gas's application:

- Anwaatin
- CME
- Energy Probe
- SEC
- VECC

Enbridge Gas filed its reply submission on January 19, 2022.

3 DECISION

The OEB approves the rates provided by Enbridge Gas. Enbridge Gas updated these rates in its reply submission (Appendix A for the EGD rate zone and Appendix B for the Union rate zones) to address the update to Parkway Delivery Commitment Incentive costs since the application was filed. The OEB concludes that a Draft Rate Order process is not necessary. Enbridge Gas shall file draft complete tariff sheets reflecting the determination in this proceeding as part of its April 1, 2022 Quarterly Revenue Adjustment Mechanism (QRAM) application.

The OEB acknowledges that, with limited exceptions, parties did not object to the relief sought by Enbridge Gas, yet intervenor submissions included suggestions for the OEB's consideration.

In the review and approval of this application, the OEB notes the potential importance of Enbridge's Gas's role as an industry leader in adapting to the escalating carbon pricing program.

3.1 Federal Carbon Charge and Facility Carbon Charge

Enbridge Gas requested approval on a final basis of a Federal Carbon Charge of 9.79 ¢/m^3 , an increase from the current rate of 7.83 ¢/m^3 , effective April 1, 2022.

Enbridge Gas also requested approval to increase the Facility Carbon Charge from 0.0066 ¢/m^3 to 0.0070 ¢/m^3 for the EGD rate zone and from 0.0127 ¢/m^3 to 0.0141 ¢/m^3 for the Union rate zones.

Enbridge Gas estimated that the incremental bill impact of the proposed Federal Carbon Charge and Facility Carbon Charge (relative to the rates for these charges that are currently effective) for typical residential customers would be \$47.05 per year in the EGD rate zone (based on annual consumption of $2,400 \text{ m}^3$) and \$43.14 per year in the Union rate zones (based on annual consumption of $2,200 \text{ m}^3$).

The requested rate for the Federal Carbon Charge matches the volumetric rate for the Fuel Charge that Enbridge Gas must pay to the Government of Canada for emissions from its non-exempt customers, effective April 1, 2022. While 2022 customer related volume forecasts were provided in the application, Enbridge Gas clarified in its reply that it is not seeking OEB approval for these forecast costs. Customers are charged the Federal Carbon Charge monthly based on actual billed volumes.

Enbridge Gas has used the same approach as in its previous FCPP proceedings⁴ to determine which customers are eligible for reductions or exemptions from the Fuel Charge under the GGPPA and provides a corresponding reduction or exemption for the Federal Carbon Charge on these customers' bills.

No parties objected to the rates for the Federal Carbon Charge.

Enbridge Gas also requested approval on a final basis of an updated Facility Carbon Charge, effective April 1, 2022, to reflect forecast 2022 facility-related costs. Enbridge Gas used the same methodology to establish rates for the Facility Carbon Charge (based on forecast facility-related emissions and costs, and customer volumes) as in its previous FCPP proceedings.

No parties objected to the rates for the Facility Carbon Charge.

Findings

The OEB approves the Federal Carbon Charge rates requested by Enbridge Gas, effective April 1, 2022, on a final basis. The OEB also approves the Facility Carbon Charge rates requested by Enbridge Gas, effective April 1, 2022 on a final basis.

3.2 Deferral and Variance Account Disposition Requests

Enbridge Gas is seeking disposition of \$2.44 million in administration costs in the Administration Deferral Accounts and \$(0.8) million in the Facility Variance Accounts for 2020.

There is no balance in the Customer Variance Accounts. Enbridge Gas tracks the difference between the Federal Carbon Charge amount collected through rates and the actual costs incurred in Customer Variance Accounts for each of the EGD rate zone and the Union rate zones. Since Enbridge Gas remits the Federal Carbon Charge to the CRA based on actual billed volumes and the Federal Carbon Charge rate, consistent with the GGPPA, was being collected through rates, there is no Customer Variance Accounts balance for either the EGD or Union rate zones. Enbridge Gas received approval to dispose of the FCPP-balances for the first time in a previous FCPP proceeding approving disposition of the 2019 balances.⁵

⁴ EB-2018-0205, EB-2019-0247, and EB-2020-0212

⁵ EB-2019-0247

The total bill impact of the proposed 2020 FCPP deferral and variance account disposition is a one-time charge of \$0.72 for a typical residential customer in the EGD rate zone, and a one-time charge of \$0.27 and \$0.34 for typical residential customers in the Union South and Union North rate zones, respectively.⁶

Greenhouse Gas Emissions Administration Deferral Accounts

Enbridge Gas requested disposition of the updated balance of \$2.44 million in administration costs in the Administration Deferral Accounts for 2020 through a one-time billing adjustment. The balance was corrected by Enbridge Gas in its interrogatory responses.⁷ No parties objected to the corrected balances proposed for disposition in these accounts.

Enbridge Gas also included in its application a forecast of 2022 administration costs, for information purposes only. SEC and OEB staff took no position on the 2022 forecast costs given that these amounts will be disposed of in a future application. Energy Probe submitted that the OEB should indicate that other than bad debt costs, these costs should increase no more than the inflator in Enbridge Gas's Rate Cap Index. Energy Probe further submitted that the OEB should indicate to Enbridge Gas that the forecast increase in bad debt related to the COVID-19 pandemic should continue to be considered under the OEB's review of COVID-19 expenses.

VECC noted that it was concerned that the cost of administering the FCPP and associated programs has yet to receive detailed review by the OEB. VECC also noted that no scrutiny has been applied to the efforts of Enbridge Gas to minimize costs through reducing facility-related emissions. However, VECC acknowledged that the policies of the federal and provincial governments are in their early days and that Enbridge Gas needs both the time to investigate possible initiatives and to understand how GHG markets mature.

In its reply, Enbridge Gas disagreed with Energy Probe's proposal to cap administration costs at no more than the inflator in Enbridge Gas's Rate Cap Index. Enbridge Gas noted that its emission compliance program is subject to ongoing adjustments in order to ensure compliance with new and evolving government regulations. As a result, the administration of Enbridge Gas's GHG emission compliance program cannot be

⁶ The total bill impact for a typical customer in the EGD rate zone was updated in Enbridge Gas's response to interrogatories, from a total bill impact of \$0.76 in its Application and Evidence.

⁷ Exhibit C, p. 4 (corrected on December 15, 2021). The balance was reduced from \$2.54 million to \$2.44 million due to a correction made to bad debt costs.

compared to a static, ordinary course business function that undergoes relatively little change or expansion from year to year, and that might only be subject to inflationary cost increases. Enbridge Gas submitted that the OEB should not accept Energy Probe's proposal for an inflationary cap on administration costs.

With respect to Energy Probe's request on the forecast increase in bad debt related to the COVID-19 pandemic, Enbridge Gas noted that it will continue to assess the impacts of COVID-19 on an actual basis when finalizing applicable deferral and variance account balances, and adjust as needed. Enbridge Gas further noted that it is also important to recognize that bad debts are increasing for reasons that go beyond COVID-19 impacts and provided some examples including the annual increase in the Federal Carbon Charge in proportion to the total bill and the year-over-year increase to total bad debt as a function of historic arrear balances, bankruptcy, unemployment, inflation and general economic forecasts.

In reply to VECC, Enbridge Gas submitted that VECC's assertion was inaccurate. Enbridge Gas noted that the current application represents the second time it has sought to clear the balances of applicable FCPP deferral and variance accounts.

Findings

The OEB approves the disposition of the updated balance in the Administration Deferral Accounts, with interest, as updated by Enbridge Gas in its interrogatory responses. The OEB notes that the 2020 balances mark the second time that the FCPP-related balances have been requested for disposition. After reviewing the expenditure amount balance requested for clearance previously, and the evidence in this application, the OEB finds that the updated balance is reasonable and approves its disposition.

The OEB will not order that Enbridge Gas cap its administration costs as proposed by Energy Probe. While capped administrative costs will not be ordered, Enbridge Gas must show the basis for any significant departure from the inflator in its Rate Cap Index that may be requested in any future application.

Regarding Energy Probe's submission on bad debt, the OEB previously determined in Enbridge Gas's 2020 FCPP proceeding that any incremental bad debt expense for the FCPP that is related to the COVID-19 should be recorded in the COVID-specific sub-

account so that all matters related to COVID-19 are recorded in the same account.⁸ This balance has yet to be brought forward by Enbridge Gas for clearance.

Federal Carbon Charge - Facility Variance Accounts

Enbridge Gas is seeking disposition of the 2020 facility-related variance of \$(0.80) million in the Facility Variance Accounts through a one-time billing adjustment. The Facility Variance Accounts record the variance between actual facility-related FCPP costs, and the facility-related costs recovered through rates.

No parties objected to the balance proposed for disposition in these accounts.

Findings

The OEB approves the disposition of the balance in the Facility Variance Accounts, with interest. The OEB notes that this represents a refund to customers of previous Facility Carbon Charges that were collected as a result of the difference between the projected and actual customer volumes used to calculate this Charge in 2020.

3.3 Transition from OBPS to the EPS

On September 21, 2020, the province of Ontario announced that the Government of Canada accepted Ontario's carbon pricing system for industrial emitters, known as the Ontario EPS program, as an alternative to the federal OBPS. On March 29, 2021, the Government of Canada announced that effective January 1, 2022 the EPS will replace the OBPS in Ontario. The GGPPA was amended on September 1, 2021 to remove Ontario from Part 2 of Schedule 1 of the GGPPA, enabling the EPS to take effect in Ontario as of January 1, 2022.

Enbridge Gas noted that it is working to understand the transition plan from the OBPS to the EPS. Certain aspects of this transition had not yet been finalized by the relevant governmental authorities and may ultimately impact the costs incurred by Enbridge Gas in complying with the GGPPA and EPS. In its interrogatory responses, Enbridge Gas noted that the federal and provincial governments have released further information on the registration process-required for Ontario facilities to transition from the OBPS to the EPS. This update has no impact on Enbridge Gas's forecasted 2022 EPS compliance obligation included in the pre-filed evidence. Enbridge Gas also confirmed that the transition will have no impact on its forecasted 2022 EPS compliance obligation

⁸ Decision and Order, EB-2019-0247, p. 11

included in the pre-filed evidence and will not create a cost variance within the Facility Variance Accounts.

Enbridge Gas noted that it has alternative compliance options to satisfy its annual OBPS and EPS compliance obligations, including the purchase of Emission Performance Units (EPUs) under the EPS and Offset Credits in the OBPS. In its submission, Anwaatin requested that the OEB order Enbridge Gas to track the use of alternative compliance obligations under the EPS, such EPUs, in a manner that provides transparency and accountability as to whether Enbridge Gas is adequately making use of such alternative compliance measures to reduce the cost of its compliance. Anwaatin further requested that meaningful targets be set for reducing Enbridge Gas's obligations and costs under the EPS/OBPS for its own company use volumes and transmission and storage compression volumes that Enbridge Gas seeks to recover for compliance with the GGPPA and the EPS Regulation in a manner that provides accountability as to whether Enbridge Gas is adequately making use of opportunities to reduce its emissions and the cost of its compliance.

In its reply submission, Enbridge Gas noted that it will seek OEB approval of costs related to its 2021 OBPS and 2022 EPS compliance obligations in future applications and that those applications will include evidence on how Enbridge Gas has complied with these obligations. Enbridge Gas also noted that with EPUs, it is not yet known to Enbridge Gas to what extent EPUs will be available as a potentially economical compliance option. The Ontario EPS only took effect on January 1, 2022, and the first compliance period has just begun. With respect to the target setting suggested by Anwaatin, Enbridge Gas submitted that Anwaatin's request for target setting should not be accepted by the OEB. Enbridge Gas stated that it will continue to provide details of cost-effective emission reduction opportunities (and resulting reductions in emissions and compliance costs), as appropriate, in future FCPP applications.

With respect to the management of facility-related FCPP costs, OEB staff noted that in July 2021 the Government of Canada announced that the Federal Carbon Charge will increase by \$15 per year starting in 2023, rising to \$170/tonne CO₂e in 2030. OEB staff further noted that as more emissions reductions opportunities may become viable as Enbridge Gas's facility-related costs continue to increase in the coming years. OEB staff submitted that Enbridge Gas has been reasonable in identifying ways to reduce its facility-related emissions and should continue assessing opportunities to reduce costs, which could include reducing facility-related emissions or making use of options other than paying the fuel charge on excess emissions for its OBPS/EPS obligations.

Enbridge Gas also sought to amend the wording of the FCPP-related deferral and variance accounting orders to recognize the change from the OBPS to the EPS. Enbridge Gas stated that it will be subject to both federal and provincial regulations beginning January 1, 2022, Enbridge Gas is proposing to update the accounting orders to reflect this change, effective January 1, 2022. Enbridge Gas is requesting to update the applicable account definitions to include reference to both federal and provincial regulations and to update the applicable account names to remove the word “Federal.” Enbridge Gas filed tracked and clean versions of the amended accounting orders for approval. No parties objected to these proposed amendments.

Findings

The OEB accepts Enbridge Gas's position that the establishment of OEB-ordered targets for reduction of obligations and costs under the EPS/OBPs for Enbridge Gas's own company use, an OEB direction concerning the potential and use of EPU's and provision of a requirement for inflation-capped administrative costs is premature given the changes associated with the transition to the new Ontario EPS program. Nevertheless, the OEB does expect Enbridge Gas's next FCPP application to set out in a comprehensive fashion the management of Enbridge's own obligations that identifies its approaches towards achieving efficiencies and reduction of carbon emission related costs to its customers.

Similarly, the availability and efficacy of EPU's on a going forward basis should receive an evidentiary analysis in keeping with its potential importance in the new Ontario EPS system.

The OEB also approves the amendments to the wording of the FCPP deferral and variance accounting orders as filed, to recognize the change from the federal OBPS to the Ontario EPS. The updated accounting orders can be found in Exhibit C, Attachment 2 of Enbridge Gas's application.

3.4 Parkway Delivery Commitment Incentive

The Parkway Delivery Commitment Incentive (PDCI) is a credit provided to direct purchase customers delivering gas at Parkway, instead of Dawn. The PDCI credit is set at the M12 Dawn to Parkway commodity rate, which includes the Facility Carbon Charge and would increase by \$0.001/GJ, should Enbridge Gas's requested increase to the Facility Carbon Charge be approved. The PDCI credit rate would increase by an equal amount.

By including the updated Facility Carbon Charge, the total cost of the PDCI credit would increase by \$0.092 million (from \$13.573 million to \$13.665 million). The cost of the PDCI credit is recovered from Union South in-franchise delivery rates.

Enbridge Gas requested approval to update the PDCI credit and Union South in-franchise delivery rates to reflect these changes. Enbridge Gas provided a derivation of the Union South in-franchise delivery unit rate changes.

No parties opposed Enbridge Gas's requested rate for the PDCI credit and its consequential changes to delivery rate. In its reply submission, Enbridge Gas noted that there was an update to the PDCI costs since the application was filed.⁹ The Parkway Delivery Obligation forecast used to estimate the change in PDCI costs in the application was based on the 2021 Parkway Delivery Obligation forecast since the 2022 Parkway Delivery Obligation forecast had not yet been approved by the OEB or implemented in rates at the time of filing. The 2022 Parkway Delivery Obligation forecast was approved with the 2022 Rates (Phase 1) proceeding and implemented in rates effective January 1, 2022 on an interim basis.¹⁰ The PDCI cost increased from \$0.092 million to \$0.097 million as a result of the update to the 2022 Parkway Delivery Obligation forecast.

Findings

The OEB approves Enbridge Gas's request to update the revised cost of the PDCI credit and Union South in-franchise delivery rates to reflect the changes to the Facility Carbon Charge, effective April 1, 2022, on a final basis.

⁹ Reply Submission, January 19, 2022, p. 3

¹⁰ EB-2021-0147

4 IMPLEMENTATION

Enbridge Gas intends to reflect 2022 increases to rates for the Federal Carbon Charge and Facility Carbon Charge and the one-time adjustment for the disposition of the deferral and variance accounts as part of its April 1, 2022 QRAM application.

OEB staff submitted that if the OEB approves the rates requested by Enbridge Gas in this application (which OEB staff supported), that a Draft Rate Order in this proceeding is likely unnecessary. OEB staff further submitted that draft complete tariff sheets reflecting the OEB's determination could be filed by Enbridge Gas for each of the EGD rate zone and Union rate zones as part of its April 2022 QRAM application. This approach is similar to what the OEB approved in the 2021 FCPP application.

In its reply submission, Enbridge Gas submitted that OEB approval of a Draft Rate Order is necessary to address the update to PDCI costs (as discussed in the previous section) since the application was filed. As a result, Enbridge Gas filed an updated Draft Rate Order reflecting the update made in its reply argument to expedite the approval process. Appendix A of the reply submission contains the Draft Rate Order for the EGD rate zone and Appendix B of the reply submission contains the Draft Rate Order for the Union rate zones.

Findings

The OEB approves the Draft Rate Order for the EGD rate zone and Union rate zones filed with Enbridge Gas's reply submission. The OEB appreciates Enbridge Gas providing an updated Draft Rate Order which will expedite the conclusion of this proceeding, improving the efficiency to this hearing process. The rates approved by the OEB in this proceeding shall be brought forward by Enbridge Gas for incorporation in its April 1, 2022 QRAM application.

5 ORDER

THE ONTARIO ENERGY BOARD ORDERS THAT:

1. Enbridge Gas Inc.'s requested unit rates for the Federal Carbon Charge and Facility Carbon Charge, as set out in Appendix A (Schedule 1) of Enbridge Gas Inc.'s reply submission for the EGD rate zone, and Appendix B (Schedule 1) of Enbridge Gas Inc.'s reply submission for the Union rate zones, are approved on a final basis, effective April 1, 2022.
2. Enbridge Gas Inc.'s 2020 Federal Carbon Pricing Program deferral and variance account balances and its allocation of the 2020 Federal Carbon Pricing Program deferral and variance account balances by rate class are approved. The unit rates for disposition of the deferral and variance account balances can be found at in Appendix A (Schedule 3) of Enbridge Gas Inc.'s reply submission for the EGD rate zone and in Appendix B (Schedule 4) of Enbridge Gas Inc.'s reply submission for the Union rate zones.
3. Enbridge Gas Inc.'s revised accounting orders are approved as filed. The updated accounting orders can be found in Exhibit C, Attachment 2 of Enbridge Gas Inc.'s application.
4. Enbridge Gas Inc.'s requested unit rate changes for Union South in-franchise delivery rates to update the Parkway Delivery Commitment Incentive credit to reflect the changes to the Facility Carbon Charge, as shown in Appendix B (Schedule 2) of Enbridge Gas Inc.'s reply submission are approved on a final basis, effective April 1, 2022.
5. Cost eligible intervenors shall file with the OEB, and forward to Enbridge Gas Inc., their respective cost claims by **February 24, 2022**.
6. Enbridge Gas Inc. shall file with the OEB, and forward to intervenors, any objections to the claimed costs by **March 3, 2022**.
7. Intervenors shall file with the OEB, and forward to Enbridge Gas Inc., any responses to any objections for cost claims by **March 10, 2022**.

8. Enbridge Gas Inc. shall pay the OEB's costs incidental to this proceeding upon receipt of the OEB's invoice.

Parties are responsible for ensuring that any documents they file with the OEB, such as applicant and intervenor evidence, interrogatories and responses to interrogatories or any other type of document, **do not include personal information** (as that phrase is defined in the *Freedom of Information and Protection of Privacy Act*), unless filed in accordance with rule 9A of the OEB's [Rules of Practice and Procedure](#).

Please quote file number, **EB-2021-0209**, for all materials filed and submit them in searchable/unrestricted PDF format with a digital signature through the [OEB's online filing portal](#).

- Filings should clearly state the sender's name, postal address, telephone number and e-mail address.
- Please use the document naming conventions and document submission standards outlined in the [Regulatory Electronic Submission System \(RESS\) Document Guidelines](#) found at the [File documents online page](#) on the OEB's website.
- Parties are encouraged to use RESS. Those who have not yet [set up an account](#), or require assistance using the online filing portal can contact registrar@oeb.ca for assistance.
- Cost claims are now filed through the OEB's online filing portal. Please visit the [File documents online page](#) of the OEB's website for more information. All participants shall download a copy of their submitted cost claim and serve it on all required parties as per the [Practice Direction on Cost Awards](#).

All communications should be directed to the attention of the Registrar at the address below and be received by end of business, 4:45 p.m., on the required date.

Email: registrar@oeb.ca

Tel: 1-877-632-2727 (Toll free)

DATED at Toronto February 10, 2022

ONTARIO ENERGY BOARD

Nancy Marconi
Acting Registrar