



**BY EMAIL**

February 23, 2022

Benoit Lamarche  
Cooperative Hydro Embrun Inc.  
821 rue Notre-dame  
Suite 200  
Embrun, ON K0A 1W1  
[benoit@hydroembrun.ca](mailto:benoit@hydroembrun.ca)

**LETTER OF DIRECTION**

Dear Mr. Lamarche:

**Re: Cooperative Hydro Embrun Inc. (Cooperative Hydro Embrun)  
2023 Cost of Service Application  
Ontario Energy Board File Number: EB-2022-0022**

The Ontario Energy Board (OEB) has now issued its Notice of Hearing for Cooperative Hydro Embrun's 2023 Cost of Service Application (Notice). The English and French versions of the Notice will be published by the OEB, in accordance with the directions to the OEB's media agent which were copied to you. Please note that you must comply with the directions in paragraphs 1 through 3 below **prior to March 2, 2022**, which is the publication date of the newspaper in which the Notice will appear last. If you are unable to comply with the directions within this timeframe, you must inform the Registrar immediately at [registrar@oeb.ca](mailto:registrar@oeb.ca).

You are directed:

1. To arrange for the service of the enclosed English and French versions of the Notice:
  - a) on all intervenors in Cooperative Hydro Embrun's last cost of service application (EB-2017-0035); namely
    - Vulnerable Energy Consumers Coalition
  - b) on any customers for which Cooperative Hydro Embrun has an email address and appropriate permissions to use the email address to send utility or regulatory information with the following email messages:

- i. “Cooperative Hydro Embrun Inc. has applied to the Ontario Energy Board to decrease our electricity distribution rates. Please review the Ontario Energy Board’s Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board’s hearing.” The email must attach a copy of the English version of the Notice and the words “Notice of Hearing” within the email message are required to provide a live link to the English Notice posted on Cooperative Hydro Embrun’s website.
    - ii. « Cooperative Hydro Embrun Inc. avons déposé une requête auprès de la Commission de l’énergie de l’Ontario afin réduire nos tarifs de distribution de l’électricité. Veuillez lire l’avis d’audience ci-joint pour vous mieux renseigné et pour savoir comment participer au processus d’audience du tribunal. » The email must attach a copy of the French version of the Notice and the words « l’avis d’audience » within the email message are required to provide a live link to the French Notice posted on Cooperative Hydro Embrun’s website.
  - c) on current microFit customers.
2. To post a copy of both the English and French versions of the Notice, the application and the evidence, and any amendments thereto, on Cooperative Hydro Embrun’s website.
3. If Cooperative Hydro Embrun has a twitter account, once both the English and French versions of the Notice are posted on Cooperative Hydro Embrun’s website in accordance with paragraph 2, to tweet the following messages:
  - a. “We have applied to the @OntEnergyBoard to decrease our electricity distribution rates. Learn more. Have your say.” The tweet is required to provide a live link to the English Notice posted on Cooperative Hydro Embrun’s website.
  - b. « Nous avons déposé une requête auprès de @OntEnergyBoard afin réduire nos tarifs de distribution de l’électricité. Soyez mieux renseigné. Donnez votre opinion. » The tweet is required to provide a live link to the French Notice posted on Cooperative Hydro Embrun’s website.
4. To file with the OEB an affidavit proving completion of the matters in paragraphs 1 through 3 above immediately thereafter.
5. To provide a copy of the Notice, the application and the evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

Nancy Marconi  
Registrar

Encl.

cc: Manuela Ris-Schofield, [manuela@tandemenergyservices.ca](mailto:manuela@tandemenergyservices.ca)  
Michael Buonaguro, [mrb@mrb-law.com](mailto:mrb@mrb-law.com)