

April 14, 2022

Ontario Energy Board
2300 Yonge Street
P.O. Box 2319
Toronto, ON M4P 1E4

Attn: Ms. N. Marconi
Registrar
Via the Ontario Energy Board Web portal

Dear Ms. Marconi:

Re: Reliability and Power Quality Review (EB-2021-0307)

The Electricity Distributors Association (EDA) wishes to participate on the Ontario Energy Board's (OEB) Working Group in the above-named matter.

Ontario's local distribution companies (LDCs) have a significant interest in the above-named proceeding. Electricity distributors are the stewards of the distribution infrastructure that serves Ontario's residential, commercial, industrial, and institutional customers. Each LDC aims to maintain, and where possible, enhance their achieved high levels of reliability and service quality. LDCs conduct utility planning with a clear focus on their customers' need for reliability and quality. Customers' perspectives on achieved and expected levels of reliability and quality are vitally important to distributors, and will inform the OEB's policies, reporting requirements, benchmarking relationships, the appropriateness of customer specific reliability metrics and levels, and, ultimately, the comprehensive regulatory framework that is to be developed.

We represent over 50 publicly and privately owned LDCs in Ontario that deliver electricity to 5 million customers throughout the province. We can effectively and efficiently represent LDC interests, increase all parties understanding of LDCs' operating considerations and convey the LDC perspective whether on proposals or their alternatives to enhance the Working Group's awareness, understanding and end product.

We do not intend to seek an award of costs.

Please direct all correspondence to the individuals named below:


Brittany Ashby
Senior Regulatory Affairs Advisor
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Please do not hesitate to contact me if you have any questions or require anything further.

Sincerely,

A handwritten signature in dark ink, appearing to read "Ted Wigdor", is centered below the word "Sincerely,". The signature is fluid and cursive.

Ted Wigdor
Vice President, Policy, Government & Corporate Affairs