

Ontario Energy Board
PO Box 2319
2300 Yonge St.
Suite 2700
Toronto, ON
M4P 1E4

RECEIVED

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ONTARIO ENERGY BOARD

July 22, 2008

RE: Hydro One intent to charge high amount for low use secondary service

To whomever is dealing with this application:

First of all, I have a secondary low use account with Hydro One (2196454003). This arrangement was already set up when I purchased my home in 1999. It is for a garage and I'm not sure exactly why it was done that way originally instead of on one meter...but it was and for the last 9 years I have been paying both bills faithfully. I only use a few dollars a month in hydro. Now, I received notice from Hydro One that they are applying to you to allow them to start charging me an additional \$6.19/mo this year and within a few years \$30.97/mo or a whopping \$372/year (plus tax?). For what...what did I do wrong? What more service will I get? The answer to these questions is NOTHING.

In their letter they didn't even have the decency to provide me with your contact info as most similar companies would be required to do that required some sort of Board approval for clients to express their concerns to (e.g. CRTC applications).

I find the rationale for this charge (eventually \$372/year) to save some administration costs (a nice general fuzzy term) to not be at all justified. The explanation is completely inadequate and why am I getting charged to reduce HydroOne's administration costs?

Bell Canada has dramatically lowered their admin costs by putting the cell phone, TV satellite service and home phone service all on one bill...one envelope, one "stamp", one print-off. Each has its own account yet they are able to do this. I would suggest that before the OEB approves HydroOne's attempt at merely gouging its customers more money, that it simply has HydroOne carry out the one billing.

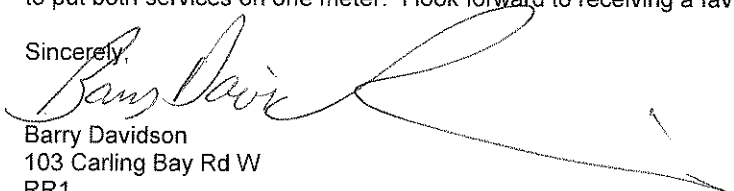
If HydroOne still feels the need to gouge its customers more for no additional service provided (all the equipment is already in place, the meter reader walks right by one meter to get to the other), then I absolutely expect Hydro One to pay for changes...i.e. let HydroOne pay for the work to put everything on one meter...it is they who want to change the contract so it is they who should have to pay for this change. Their letter indicated that it cost be up to \$2000 to change over to one meter plus pay additional monies to them for the inspections. So, not only are they the sole beneficiaries of this change at a substantial cost to its customers, they are going to generate work out of it further adding to their bottom line.

I cannot afford up to \$2000 plus HydroOne's fees for this change-over to one meter and I cannot afford an additional \$372+tax per year for hydro service to their garage. So, HydroOne provides me with another low cost option...simply do not have hydro. Nice option eh?

I believe that if OEB approves this requested change by HydroOne that there is absolutely no protection to Ontario's hydro customers from this company that holds a monopoly over essential services. I believe that the OEB's credibility is at stake here.

So, two options Hydro One should be told...a flat out no to this change but encourage one billing option to greatly save in admin/billing costs or two, have Hydro One pay for or otherwise carry out the work necessary to put both services on one meter. I look forward to receiving a favorable response.

Sincerely,


Barry Davidson
103 Carling Bay Rd W
RR1
Nobel, ON
P0G 1G0