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3 Oak Ave  
Parry Sound, Ontario  
P2A 1A1

ONTARIO ENERGY BOARD

July 28, 2008

Ontario Energy Board  
P.O. Box 2319  
2300 Yonge Street  
Toronto, Ontario  
M4P 1E4

Dear Sirs:

**Re: Hydro One Distribution Rate Change Application**

I have recently received a letter from Hydro One informing me that they have applied to your Board for approval to change the distribution rates they charge their customers. I wish to object to the change proposed.

While the information provided in the letter from Hydro One is limited my understanding is that Hydro One wishes to convert all secondary services to regular services for the sake of billing. Hydro One proposes by this application, to eliminate the category of secondary services altogether.

The significant change that will be implemented if this application is approved is that secondary services will be charged, within a period of five years, full distribution services (delivery) charges. Hydro One claims that this is necessary in order to reduce their administration costs and allow them efficiencies.

Secondary services are just that, services that are secondary to the main service on a particular property. I would imagine in most if not all cases, they are fed from the Hydro One grid by the same transmission wires and only split from the main connection on private property. My point is that Hydro One's involvement with the provision of the power to the property ends where their lines enter the private property. There is no logical argument that could be advanced that under this circumstance the customer should have to pay two delivery charges. The power and the costs for providing the power to the property has been paid by the payment of this charge under the primary delivery charge. The payment of a second delivery charge on a service that involves no further delivery by Hydro One, cannot be interpreted as anything other than a cash grab by the utility.

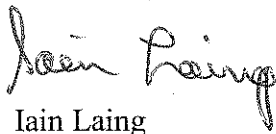
In our particular case we have a cottage property that is serviced by a submarine cable. The cable ends at a transformer and from there any connections are our responsibility. The secondary service is less than 50 feet from the primary service and completely connected by privately owned wiring. Hydro One's responsibility for the provision of power ends at the transformer where power is delivered. Whether I have a secondary service or not, delivery costs to this transformer will be the same and are totally covered by the delivery charges in the primary service!

If this application is approved, we will be saddled in time, with an additional \$360.00 costs a year on a service that we use a matter of dollars of power a year. If I and others have this applied to our secondary services, what motivation will we have to reduce our electricity use? I can tell you, if I am paying \$360.00 a year without using any electricity, I will be motivated to use as much on this service as I can to justify the delivery charges that I will be paying. This policy if approved, would be a disincentive to conserve electricity.

Perhaps Hydro One deserves some administrative relief in regard to the costs of preparing bills for secondary services and other administrative tasks. This is something that you should assess and determine as justified or not. In any event, if this is justified allow a representative administration charge to be applied to these accounts. Doubling the delivery charge when there is no extra costs for delivery is not justified.

I ask that you give serious consideration to this letter and on the strength of the principles identified, deny Hydro One's request. I also ask that you inform me of any appeal process available and decision made by your board.

Yours truly,

A handwritten signature in cursive script, appearing to read 'Iain Laing', written in black ink.

Iain Laing

cc: Hydro One