

ONTARIO ENERGY BOARD

*IN THE MATTER OF the Ontario Energy Board Act, 1998, C.S.O.
1998, c.15 (Sched. B);*

AND IN THE MATTER OF an Application by EPCOR Electricity Distribution Ontario Inc. for an Order or Orders pursuant to Section 78 of the *Ontario Energy Board Act, 1998* approving or fixing just and reasonable rates and other service charges for the distribution of electricity

AFFIDAVIT OF SERVICE

I, **Tim Hesselink**, residing in the Town of Collingwood in the Province of Ontario, Canada, make **OATH AND SAY** as follows:

1. I am employed as the Senior Manager, Regulatory Affairs for EPCOR Electricity Distribution Ontario Inc. (“EEDO”) and as such, I have knowledge of the matters hereinafter deposed to.
2. On May, 27 2022, I filed with the Ontario Energy Board (the “Board”) EEDO’s 2023 cost of service application for approval of the EEDO’s distribution rates and other specific commodity, service and regulatory charges, as well as the recovery of deferral and variance account balances.
3. In accordance with the June 21, 2022 Letter of Direction issued by the Board, I caused to be served by email a copy of the Notice of Hearing (“Notice”) for EEDO’s Application (Exhibit “A”) and the Application and evidence directly (linking to the OEB’s data repository under filing reference EB-2022-0028) to all intervenors of record in EEDO’s previous cost of service rate proceeding, EB-2012-0116. Attached as Exhibit “B” is proof of the email message.
4. In accordance with the Letter of Direction, I caused to post a copy of the Notice, the Application and the evidence on EEDO’s website. Attached as Exhibit “C” is evidence of the information posted on EEDO’s website.
5. In accordance with the Letter of Direction, I caused to arrange for the service of the Notice, in the exact form accompanying Letter of Direction by email on all customers for which EEDO


has an email address and appropriate permissions to use the email address to send utility or regulatory information with the following email message:

- i. "EPCOR Electricity Distribution Ontario Inc. has applied to the Ontario Energy Board to increase our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing."

The email provided a live link to the Notice posted on EEDO's website. Attached as Exhibit "D" is proof of the email sent out to 5,810 email addresses.

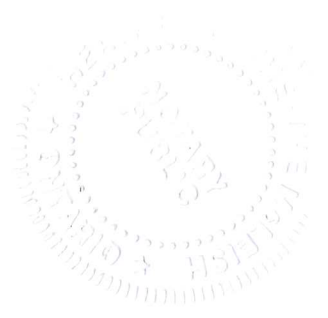
- 6. In accordance with the letter of direction, EPCOR's twitter account was used to tweet the following message: "We have applied to the @OntEnergyBoard to increase our electricity distribution rates. Learn more. Have your say." The tweet provided a live link to the Notice posted on EEDO's website. Attached as Exhibit "E" is proof of the tweet.

All items listed in sections 3-6 were completed prior to June 23, 2022.

SWORN BEFORE ME at the Town of)
Collingwood in the Province of Ontario)
this 28th day of **June 2022**.)
)
_____)
A Notary Public in and for Ontario)



Tim Hesselink



THIS IS EXHIBIT 'A' referred to in
the Affidavit of Tim Hesselink sworn
before me this 28th day of June, 2022.

A handwritten signature in cursive script, appearing to read "Tim Hesselink".

A Commissioner, etc.

EXHIBIT A

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF EPCOR ELECTRICITY DISTRIBUTION ONTARIO INC.

EPCOR Electricity Distribution Ontario Inc. has applied to raise its electricity distribution rates.

Learn more. Have your say.

EPCOR Electricity Distribution Ontario Inc. has applied to the Ontario Energy Board to raise its electricity distribution rates effective January 1, 2023. If the application is approved as filed, a typical residential customer and a typical general service customer of EPCOR Electricity Distribution Ontario Inc. would see the following increase:

Rate Class	Bill Impact
Residential 750 kWh	\$4.86 per month
General Service less than 50kW (2,000 kWh)	\$12.39 per month

Other customers, including businesses, may also be affected.

EPCOR Electricity Distribution Ontario Inc. has also applied for approval to establish two new deferral and variance accounts and to change its Low Voltage Service Rates. It is important to review the application for the complete list of approvals requested.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider EPCOR Electricity Distribution Ontario's application. During this hearing, which could be an oral or written hearing, we will question EPCOR Electricity Distribution Ontario on its case for a rate increase. We will also hear questions and arguments from individuals that have registered to participate (called intervenors) in the OEB's hearing. At the end of this hearing, the OEB will decide what, if any, rate increase will be allowed.

Electricity Distributors such as EPCOR Electricity Distribution Ontario typically apply for a full review of their rates every five years. Any rate changes for the years in between are made by applying an OEB-approved formula which is tied to inflation and other factors intended to promote efficiency. You may not get notice of future rate changes made by applying the formula.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review EPCOR Electricity Distribution Ontario's application on the OEB's website now
- You can file a letter with your comments, which will be considered during the hearing
- You can become an intervenor. As an intervenor, you can ask questions about EPCOR Electricity Distribution Ontario's application and make arguments on whether the OEB should approve EPCOR Electricity Distribution Ontario's request. Apply by **July 4, 2022**, or the hearing will go ahead without you and you will not receive any further notice of the proceeding
- At the end of the process, you can review the OEB's decision and its reasons on our website

LEARN MORE

These proposed charges relate to EPCOR Electricity Distribution Ontario's distribution services. They make up part of the Delivery line - one of the line items on your bill. Our file number for this case is **EB-2022-0028**. To learn more about this hearing, find instructions on how to file a letter with your comments or become an intervenor, or to access any document related to this case, please select the file number **EB-2022-0028** from the list on the OEB website: www.oeb.ca/notice. You can also phone our Public Information Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. EPCOR Electricity Distribution Ontario has applied for a written hearing. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **July 4, 2022**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

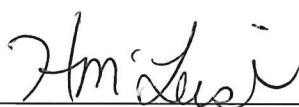
This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15, Schedule B.



Ontario

Ontario
Energy
Board | Commission
de l'énergie
de l'Ontario

THIS IS EXHIBIT 'B' referred to in
the Affidavit of Tim Hesselink sworn
before me this 28th day of June, 2022.

A handwritten signature in cursive script, appearing to read "Tim Hesselink", written above a horizontal line.

A Commissioner, etc.

EXHIBIT B

Hesselink, Tim

From: Hesselink, Tim
Sent: Monday, June 20, 2022 11:26 AM
To: 'Randall Aiken'; 'DavidMacIntosh@nextcity.com'; 'wmcnally@opsba.org'; 'jay.shepherd@canadianenergylawyers.com'; 'mark.rubenstein@canadianenergylawyers.com'; 'mjanigan@piac.ca'; 'mgarner@econalysis.ca'; 'bharper@econalysis.ca'; 'Jay Shepherd'; 'mark@shepherdrubenstein.com'; 'markgarner@rogers.com'; 'Thomas Ladanyi'; 'sec@oesc-cseo.org'; 'bharper@econalysis.ca'; 'EnergyProbe@nextcity.com'
Cc: Robinson, Susannah; O'Callaghan, Daniela; rking@osler.com; 'Katherine Wang'
Subject: EPCOR Electricity Distribution Ontario Notice of Application - EB-2022-0028
Attachments: Notice_EPCOR_EDO_QOE-NEC-174_FIN_20220613.pdf

Hello all,

As directed by the OEB in the June 13 Letter of Direction, please find attached the customer notice for EPCOR Electricity Distribution Ontario Inc.'s ("EEDO") 2023 cost of service application, for rates effective January 1, 2023 (EB-2022-0028).

The application and supporting evidence can be found on the OEB's website: <https://www.rds.oeb.ca/CMWebDrawer/Record?q=CaseNumber=EB-2022-0028&sortBy=recRegisteredOn-&pageSize=400>

You are receiving this as you were registered intervenor from our previous filing: EB-2012-0116 (under the name of Collus PowerStream Corp.) : <https://www.rds.oeb.ca/CMWebDrawer/Record?q=CaseNumber=EB-2012-0116&sortBy=recRegisteredOn-&pageSize=400>

Let me know if you encounter any issues accessing the files.

Regards,
Tim



PROVIDING MORE

Tim Hesselink, CPA, CGA

Senior Manager, Regulatory Affairs
EPCOR Ontario
43 Stewart Road, Collingwood, ON
T: 705.445.1800 ext. 2274
epcor.com

THIS IS EXHIBIT 'C' referred to in
the Affidavit of Tim Hesselink sworn
before me this 28th day of June, 2022.

A handwritten signature in cursive script, appearing to read "Hesselink", written above a horizontal line.

A Commissioner, etc.

EXHIBIT C

<https://www.epcor.com/Pages/Home.aspx>



ACCOUNT & BILLING ▾ PRODUCTS & SERVICES ▾ OUTAGES ▾

HOW WE RESPOND WHEN

LEARN MORE →

STARTING, MOVING OR ENDING SERVICES


SERVICE CONNECTION


Cost of Service application



<https://www.epcor.com/about/news-announcements/notices/Pages/2022-06-cost-of-service-application.aspx>

EPCOR Electricity Distribution Ontario is filing a Cost of Service application with the Ontario Energy Board (OEB). The application covers a five-year period, from 2022-2027, and will outline all of EPCOR's planned investments that are required to operate, grow and maintain a safe distribution system.

EPCOR's last major application (EG 2012-0416) was for rates effective 2013. While Cost of Service applications are typically filed every five years, due to our acquisition of Collus PowerStream in 2016, EPCOR agreed to defer a rate change for five years as a condition of the share purchase agreement.

Read more about the Cost of Service application and learn how you can get involved.

Learn more

The OEB will hold a public hearing to consider EPCOR's requests. Customers who want to be involved can review our application and be part of the review process. We will provide information regarding the OEB Hearing as it becomes available.

In the meantime, we welcome your feedback on our Distribution System Plan to ensure we maintain current levels of service and prioritize infrastructure investments.

Comments can be sent to: customerscare.ontario@epcor.com. Please include reference to EB-2022-0028 or "2023 cost of service application" in the subject line.

Get engaged

View the [OEB Notice](#) for more information about the application, public hearing process, and how to become an active participant. **The deadline to apply for intervenor status in the hearing is July 4, 2022.**

- View the latest version of the DSP.
- Review EPCOR's application.
- Visit the OEB website to learn more about public involvement in utility applications.

Supporting documents

A - Application ▾

Meetings & Notices ▾

Supporting documents

A - Application

-  [Exhibit 1 Administrative Documents](#)
-  [Exhibit 2 Rate Base](#)
-  [Exhibit 3 Customer & Load Forecast](#)
-  [Exhibit 4 Operating Expenses](#)
-  [Exhibit 5 Cost of Capital](#)
-  [Exhibit 6 Revenue Requirement](#)
-  [Exhibit 7 Cost Allocation](#)
-  [Exhibit 8 Rate Design](#)
-  [Exhibit 9 Deferral & Variance Accounts](#)
-  [Benchmarking Forecast Model](#)
-  [Chapter 2 Appendices](#)
-  [Chapter 5 Appendix](#)
-  [Cost Allocation Model](#)
-  [DVA Continuity Schedule](#)
-  [GA Analysis Workform](#)
-  [LRAMVA Workform](#)
-  [Load Forecast Model](#)
-  [PILS Workform](#)
-  [Revenue Requirement Workform](#)
-  [RTSR Workform](#)
-  [Tariff Schedule & Bill Impact Model](#)

Mailings & Notices

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A Commissioner, etc.

EXHIBIT D

[REDACTED]

From: [REDACTED]
Sent: Wednesday, June 22, 2022 11:55 AM
To: [REDACTED]
Subject: Fw: Have your say on our new electricity rates

Notice: External Email

Use caution when opening links, attachments, and when prompted to enter User IDs, Passwords or Confidential Information.

Please report any suspicious email with the "Report Phish" button.

From: EPCOR <customercare.ontario@epcor.com>
Sent: June 22, 2022 11:00 AM
To: [REDACTED]
Subject: Have your say on our new electricity rates

You are receiving this email because you signed up to an EPCOR service. If you believe you received this email by mistake please use the following link to unsubscribe: [Unsubscribe](#)

PROVIDING MORE



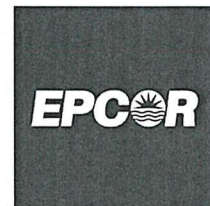
Have your say on our new electricity rates

EPCOR Electricity Distribution Ontario Inc. has applied to the Ontario Energy Board to increase our electricity distribution rates.

Please review the Ontario Energy Board's [Notice of Hearing](#) to learn more and to find out how you can participate in the Ontario Energy Board's hearing.

Visit our [privacy policy](#) for more information or [Unsubscribe](#).

EPCOR'S Privacy Officer: Kathleen Zeissler
email: kzeissler@epcor.ca
address: 28th Floor, 10423 101 Street NW,
Edmonton, Alberta, T5H 0E8



This email is intended for [REDACTED]
[Update your preferences](#) or [Unsubscribe](#)

THIS IS EXHIBIT 'E' referred to in
the Affidavit of Tim Hesselink sworn
before me this 28th day of June, 2022.

A handwritten signature in cursive script, appearing to read "Tim Hesselink", written above a horizontal line.

A Commissioner, etc.

EXHIBIT E

<https://twitter.com/EPCOR/status/1539272799461658625>



EPCOR ✓ @EPCOR · 11s

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We have applied to the @OntEnergyBoard to increase our electricity distribution rates in #Collingwood. Learn more and have your say. epcor.com/account-billin...

