

**ONTARIO ENERGY BOARD NOTICE
TO CUSTOMERS OF
EPCOR NATURAL GAS LIMITED PARTNERSHIP
SERVED BY ITS SOUTHERN BRUCE OPERATIONS**

EPCOR Natural Gas Limited Partnership has applied to increase its natural gas rates.

Learn more. Have your say.

EPCOR Natural Gas Limited Partnership has applied to the Ontario Energy Board to increase its natural gas rates, effective January 1, 2023. If the application is approved as filed, the estimated annual natural gas bill of an existing residential customer, a new residential customer and a small commercial customer, served by EPCOR Natural Gas Limited Partnership's Southern Bruce operations, would increase by the following amount:

Customer Type	Annual Bill Change
Existing Residential	\$4.47 per year
New Residential	\$4.53 per year
Small Commercial	\$2.37 per year

Other customers may also be affected and it is important to review the application to determine how you may be affected.

The requested rate increase is set using an OEB-approved formula which is tied to inflation and other factors intended to promote efficiency. The rate increase includes EPCOR Natural Gas Limited Partnership's request to recover from customers the balances in certain deferral and variance accounts.

EPCOR Natural Gas Limited Partnership has also applied to establish a new variance account called the Customer Volume Variance Account, to track the variance in revenue from January 2020 to December 2028, resulting from the difference between forecasted customer volume and the actual customer volume for residential and small commercial customers.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider the application filed by EPCOR Natural Gas Limited Partnership. During the hearing, which could be an oral or written hearing, we will question EPCOR Natural Gas Limited Partnership about its application. We will also hear questions and arguments from individuals that have registered to participate (called intervenors) in the OEB's hearing. At the end of this hearing, the OEB will decide what, if any, rate change will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review EPCOR Natural Gas Limited Partnership's application on the OEB's website now
- You can file a letter with your comments, which will be considered during the hearing
- You can become an intervenor. As an intervenor you can ask questions about EPCOR Natural Gas Limited Partnership's application and make arguments on whether the OEB should approve EPCOR Natural Gas Limited Partnership's request. Apply by **August 24, 2022** or the hearing will go ahead without you and you will not receive any further notice of the proceeding
- At the end of the process, you can review the OEB's decision and its reasons on our website

The OEB intends to consider cost awards in this proceeding that are in accordance with the *Practice Direction on Cost Awards* and only in relation to EPCOR Natural Gas Limited Partnership's request to establish the Customer Volume Variance Account.

LEARN MORE

Our file number for this case is **EB-2022-0184**. To learn more about this hearing, find instructions on how to file a letter with your comments or become an intervenor, or to access any document related to this case, please enter the file number **EB-2022-0184** on the OEB website: www.oeb.ca/participate. You can also phone our Public Information Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. EPCOR Natural Gas Limited Partnership has applied for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why by **August 24, 2022**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 36 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15 Schedule B.



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