Office of the Registrar From:

To:

Subject: Letter of Comment - EB-2022-0194 Date: Tuesday, November 8, 2022 11:26:11 AM

From: yellow pod

Sent: Tuesday, November 8, 2022 10:14 AM To: Office of the Registrar < Registrar@oeb.ca>

Subject: EB-2022-0194

November, 08th 2022 Hello

## OEB,

Regarding EB-2022-0194, Enbridge's proposed rate hikes related to carbon pricing. I understand that citizens in Ontario receive a carbon tax credit from the Federal government and that the idea behind the measures are to have consumers make an effort to reduce their use of fossil fuels. There are some general points that I would like the OEB to consider before granting this pricing increase.

- 1. Enbridge has already increased their customer charge/membership fee several times. This is a flat fee (\$22.12) charged monthly to customers that has increased by more than 100% in the past 10 years. Although this fee is not directly related to carbon pricing it has been a burden to bill payers. This fee is not fair to customers of Enbridge who have no other options for supplies of gas. This fee in particular should be monitored to ensure that the fee is only used to cover the costs of their call answering and emergency services as stated by Enbridge. These past and recent increases should be considered when looking at increasing the gas bills bottom line yet again.
- 2. Enbridge has been making profit increases of 4% year over year. They have a long history of raising dividends to share holders year after year. While Enbridge is making investments in renewable resources I believe that they have the capacity to do more by investing in an all electric fleet of vehicles for their employees and investing in customers with incentives or rebate programs inline with Federal Green Energy program to help customers invest in technology to reduce the amount of fossil fuels being consumed.
- 3. Please consider the extreme increases in the Consumer Price Index over the past several months. With inflation rising so quickly another increase in household expenses at this time would not be inline with province's or the Bank of Canada's goals of bringing inflation back down to a reasonable level for Ontarians. 2023 may not be the best time to introduce these price increases.

## Proposals:

Please consider postponing the increases to the Enbridge bill until June or July or 2023 when the demand for natural gas is much lower.

Also, consider phasing this cost in over a 12 month period so families can better adjust to the rising costs gradually.

Lastly, please consider having Enbridge absorb a portion of the cost in their rising profits instead of wholly passing on the cost to its customers. I believe that they should share in the cost considering that in the areas they serve they are a virtual monopoly.

Thank you for looking into my concerns and proposals.



