

From: [Office of the Registrar](#)
To: [REDACTED]
Subject: FW: Letter of Comment - EB-2022-0200
Date: Tuesday, November 22, 2022 2:56:05 PM

-----Original Message-----

From: webmaster@oeb.ca <webmaster@oeb.ca>
Sent: Tuesday, November 22, 2022 12:52 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2022-11-22

-- Case Number --
EB-2022-0200

-- Name --
Jim Edmunds

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

11/22/22- Since last October, Enbridge has failed to read my meter, instead, I have to do it, and now they are asking for more money, makes no sense to me. Since that time, my cost has risen from 17 cents to 36 cents per m3. Since they have taken over, there have been two retroactive rate increases as well, certainly since 2024. Their consumer response has been good...but shouldn't be necessary in any event. I don't understand why you have decided levelling rates is a good thing, it penalizes less populated areas, regardless of how close they are they are to the source of the energy (Bruce county), nor how, the providers give you an accurate accounting of the cost to do so. While not so far necessary from Enbridge, in general, repair response to lower populated areas is much slower than to cities, yet the price is becoming the same. I would expect no difference from Enbridge.

-- Receive a copy of the decision? --
No

-- Attachment --