

From: [Office of the Registrar](#)
To: [REDACTED]
Subject: FW: Letter of Comment - EB-2022-0200
Date: Monday, November 21, 2022 12:08:43 PM

-----Original Message-----

From: webmaster@oeb.ca <webmaster@oeb.ca>
Sent: Sunday, November 20, 2022 1:03 AM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2022-11-20

-- Case Number --
EB-2022-0200

-- Name --
Erin Shacklette

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

When I first moved to my home in 2009 I had an electric furnace and electric water heater. I was convinced to switch to natural gas as it was the cheaper way to go; electricity costs were going to go up and natural gas prices were to remain more stable and lower. I was sold. Fast forward 12 yrs to 2021 and I was paying \$63/month under an EBP. Each summer I nearly always had a credit. Then in 2022, a year or so after Enbridge took over from Union Gas Ltd my monthly bill jumped to \$89/month. Nothing about y situation changed. I didn't add more gas appliances. But that extea \$23/month cuts into my food budget. I've started setting the thermostat even lower, 64-66°F, and reducing the number of loads of laundry I do and showers I take just to keep the hot water heater at bay. All this just to keep my gas consumption as low as possible in the hopes I can offset the increase with a larger credit come the end of the billing cycle in 2024. As a single home owner in a war time home that lacks any form of real insulation (double brick home) it's jard enough to regulate the temperature in the house without companies like Enbridge gouging consumers for more money. I feel duped by the engery companies and our provincial government into having me(and I'm sure I'm not the only one) believe switching to natural gas was the cheaper alternative. It almost makes more financial sense to unplug the furnace and heat my home with my electric stove and some space heaters(modern safe ones of course). Do not approve Enbridge's request for residential rate increases. We simply cannot afford it. We shouldn't have to chose between food and heating our homes.

-- Receive a copy of the decision? --
Yes

-- Attachment --