

**From:** [Office of the Registrar](#)  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment - EB-2022-0200  
**Date:** Thursday, November 24, 2022 12:02:27 PM

---

-----Original Message-----

From: webmaster@oeb.ca <webmaster@oeb.ca>  
Sent: Wednesday, November 23, 2022 8:46 PM  
To: Office of the Registrar <Registrar@oeb.ca>  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2022-11-23

-- Case Number --  
EB-2022-0200

-- Name --  
Carlo Palazzo

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

RE: Case No. EB-2022-200

I strongly disagree with any rate increase approval. The majority of homes in Ontario rely on natural gas to heat their homes. As such this is considered an essential service / commodity for the vast majority. Increasing the rates would exasperate current struggles with the higher cost of living. Enbridge has approved significant investment in the T-North Expansion and the Woodfibre LNG facility. Are increased rates in Ontario going to fund those projects directly or indirectly? If so, Enbridge should be held liable to demonstrate the investment benefit the residents of Ontario directly with more affordable natural gas. Enbridge should also be held accountable to demonstrate that without any doubt, the company has explored all avenues to find efficiencies within it's operations to benefit lower rates before passing on an increase to the consumer. Any increase in rate should be proportionally less applied to residential vs business. The difference demonstrated in the application does not favor residents far enough in this regard. Industry has more means and opportunity to reduce consumption through innovative technologies and efficiencies than residential consumers. The primary focus of Enbridge Gas Inc. as a provider of an essential service in Ontario, should be primarily focused on providing natural gas at the cheapest possible rate rather than profitability. Has this been demonstrated in this application?

-- Receive a copy of the decision? --  
Yes

-- Attachment --

