

From: [Office of the Registrar](#)
To: [REDACTED]
Subject: FW: Letter of Comment - EB-2022-0200
Date: Monday, November 21, 2022 12:21:37 PM

-----Original Message-----

From: webmaster@oeb.ca <webmaster@oeb.ca>
Sent: Sunday, November 20, 2022 8:45 AM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2022-11-20

-- Case Number --
EB-2022-0200

-- Name --
William Staffen

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --
Good day,

When rising costs are outpacing wages it is not the time for a rate increase.

People no doubt are struggling financially, but the ability to heat their homes and have running hot water should never be a concern. Instead of punishing the customer for the rising cost of gas, the company should accept a more customer forward model and petition the manufacturers for price relief.

-- Receive a copy of the decision? --
Yes

-- Attachment --