

From: [Office of the Registrar](#)
To: [REDACTED]
Subject: FW: Letter of Comment - EB-2022-0200
Date: Thursday, December 1, 2022 11:38:44 AM

-----Original Message-----

From: webmaster@oeb.ca <webmaster@oeb.ca>
Sent: Tuesday, November 29, 2022 11:49 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2022-11-29

-- Case Number --
EB-2022-0200

-- Name --
Colette Switzer

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

M husband and I are both disabled and housebound due to our disabilities.

This means that we are home all the time which means we use gas all day and night, unlike people who leave the house to go to work using less gas. We live on an Old Age Pension that is so small that it needs supplementation from the Guaranteed Income Supplement program. My husband also receives a small monthly cheque from the Canada Pension Plan, so all in we receive a mere \$2,100 per month for 2 disabled people with extra costs to care for our special needs not covered in any way. Since our rent is \$1360 per month plus utilities we are left with barely enough to eat. We only use hot water to shower every 2 days and heat the water to do dishes with in our microwave instead of from the tap due to the already high cost of gas usage. We wear fleece jackets and gloves in the house to save on gas heating costs. We have nearly no ability to afford our gas bill as it is and make every possible effort to save on gas wherever we can. If Enbridge is allowed to raise the rates once again, it will become impossible to pay our monthly bill.

Please help us to defend ourselves against yet one more rate hike. Big companies like Enbridge take advantage of people with huge profit margins to pad their and their investors' pockets. We understand that they want to make a profit, but it doesn't need to be exorbitant squashing the life out of its clients. We don't begrudge them profitability, but a lesser percentage is completely acceptable and will still line their pockets to overflowing. Please help people of all income levels to afford the necessities of life like heat and hot water without giving big businesses like Enbridge the unreasonable permission to take advantage of us all legally. You must stand up to big businesses and say enough is enough, some profit is reasonable, exorbitant profit is highway robbery. We are not asking for the unreasonable, we are just asking to not be taken advantage of.

Thank you for giving us the opportunity to be heard.

-- Receive a copy of the decision? --

Yes

-- Attachment --