

**From:** [Office of the Registrar](#)  
**To:** [REDACTED]  
**Subject:** EB 2022-0200 – Letter of Comment  
**Date:** Thursday, November 24, 2022 3:51:39 PM  
**Attachments:** [REDACTED]

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**From:** [REDACTED]  
**Sent:** Sunday, November 20, 2022 10:42 AM  
**To:** [REDACTED]  
**Subject:** Enbridge Application to Raise Rates{19827d65-69a3-11ed-9b0a-005056aea2fb}

Hello.

I have just been advised that Enbridge Gas has applied to your board for an increase in rates.

I am not happy with Enbridge at all. When I moved to Fauquier, Ontario, I called them to set up my gas account. At no time at all did they tell me there was an additional \$35 fee to open an account. When I saw that charge on my first bill, I called them to dispute it and told them they did not disclose this to me when I was opening the account and asked for a refund. They have refused to refund the money to me.

Enbridge should not be allowed to increase their rates. Many people are suffering because of price increases everywhere and it is greed which is driving this. This must come to a complete end. If a company finds its expenses are increasing, they can absorb it themselves just like the rest of us have to do, without passing their increases on to the customers.

Please pass this on to those who will be making this decision.

Thank you.

J. Robinson