

From: [Office of the Registrar](#)
To: [REDACTED]
Subject: FW: Letter of Comment - EB-2022-0200
Date: Thursday, December 1, 2022 11:23:18 AM

-----Original Message-----

From: [REDACTED]
Sent: Thursday, December 1, 2022 9:55 AM
To: [REDACTED]
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2022-12-01

-- Case Number --
EB-2022-0200

-- Name --
Linzey Dench

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

Hello,

I'm absolutely appalled that Enbridge believes that they can yet again hike rates.

They do not read gas meters. I have to provide my own monthly reading in order to receive accurate billing.

Gas prices have gone from 0.16cents/cubic meter to 0.36cents/cubic meter and continue to rise.

If anything, customers who provide their monthly readings should be receiving a DISCOUNT on the bills, as Enbridge is utilizing our time.

I had a billing issue when I first moved into my house and it took five phone calls and 4 months to get resolved - which is highly unacceptable.

-- Receive a copy of the decision? --
Yes

-- Attachment --