

[REDACTED]

Ontario Energy Board
P. O. Box 2319
2300 Yonge St., 27th floor
Toronto, ON M4P 1E4

Attention: Registrar Regarding File Number: EB-2022-0200

Re: Enbridge Gas Inc.

Rate increase January 2022 - 2023 is that already 1%?

Why are the rates in two areas being charged more money and 2 areas receiving a decrease in money? Why are the increases in two areas of the rate so different, EGD is \$28.00, and Union South 4 (my area) is receiving a much larger increase of \$91.00 (feel is unfair?) Why are two other areas receiving sizeable decreases Union Northwest \$65.00 and Union Northeast \$193.00? Why are the customers that were previous Enbridge customers being charged less of an increase than me?

As of January 1st 2024, you are asking for a 4% increase (covering 2025 -2026?), is that one percent a year over 4 years? What specific years are you talking about? If it's just for 2024 a 4% increase is too much.

Enbridge has applied for an extensive rate setting mechanism for 2025-2026; they want to set a formula for inflation factors intended to promote efficiency use at that rate. They want approval for a harmonized rate from 2025-2026 to be set for gas distribution, transportation and storage. What are the newly harmonized rate classes and common suite of services across the harmonized rate? I think, that these issues should be looked at and examined every year, and not just be approved.

Stated bill change ranges from 0% to 1% effective April 1st 2025. Annual bill impact April 1, 2026, for some customer classes ranges from a decrease of -3% to an increase of 5%. This seems like it could be either good or very bad depending on which class range you are in. This is not very fair. Is this due to the harmonized rate zone categories or the incentive rate setting mechanism?

This incentive rate setting mechanism, what does this mean? Does this mean people who use more Union Gas are going to be penalized with their rates? I don't want people to be charged higher rates at certain times of the day for the use of gas. I don't want people to be penalized who may be using more gas such as seniors, disability pensioners, those on OW or ODSP, mothers at home, lower income individuals and retired people who may not have as energy efficient homes and furnaces. I don't want the people, who are at work and can turn their furnaces down during the day, to get cheaper rates.

Our oil is processed here in Canada and a by-product of processing the oil is natural gas, therefore I think, our national gas prices should be stable or cheaper in Canada. We shouldn't be affected by the world market, the Ukraine or U.S.A, if they wanted to be fair to Canadians.

Please send me an email in response to let me know what happens and to explain these issues.

Sincerely, [REDACTED] Lillian McColl