

From: [Office of the Registrar](#)
To: [REDACTED]
Subject: Letter of Comment - EB-2022-0200
Date: Monday, November 21, 2022 3:38:56 PM

From: [REDACTED]
Sent: Saturday, November 19, 2022 8:45 AM
To: [REDACTED]
Subject: Consumer - Residential{1cec129b-69a1-11ed-9b0a-005056aea2fb}

EB-2022-0200

RE: *Enbridge Gas Inc. has applied to change its natural gas rates and other charges.*

Please reconsider this as one of thousands of probable letters from consumers like me who live on a pension (let alone other people like single families etc.)

As my current bill is now at \$135.00 per month - I contacted Enbridge to find out why the high cost compared to previous years.....it was an increase of \$65.00 on my monthly bill.....so of course I would question. Verifying statistics, I am using basically the same consumption as the past 2 years with little change. The reason provided to me was "COVID".....that seemed to be the justification that these huge profit companies are using now to gain \$ in their pockets.

With a possible increase of \$28.00 starting 2024, as per the rates right now (we know they will probably increase prior to 2024!) that would be \$163.00 which is **\$93.00** of an increase with basically the same consumption! WOW.....

Raising rates (again) to residential customers who are trying to budget to live in today's world.....would definitely cause hardships (people will wonder or have to make huge decisions: should I keep warm, pay electricity or buy food).

It seems that these big companies are using the same excuse (COVID) for their profitable gains and it is the poor budgeted-consumer who has to pay the price. But I am sure that the management (Presidents, CEOs, etc.) of these companies are still bringing home a hefty salary while the lower end of the chain (us little guys/consumers) have to pay the price (and pay for their salaries). I am sure that they are not wondering each month on how they will feed their family or make decisions as to what bill should I pay this month!

Canada has to stop this.....it will never end.....raising rates will always have an excuse/justifications!

Things are getting too expensive, out of hand, and people will start revolting as we are already being squeezed \$\$\$\$ with it seems no hope in the future from the big-guy (companies).

Funny how things work out - discussions like this are brought to the consumer's attention at winter time (where you need heat).....and therefore, people are being prisoners to the huge corporations

and forced to pay the higher costs whether you agree or not.....shame on them.

COVID should no longer be a cheap excuse/justification to gain profits.....and I am sure that this email will simply be filed under "file 13", it makes me cringe but I had to voice my opinion.

I am an enbridge user in Ontario (L'Original to be exact).