

From: [Office of the Registrar](#)
To: [REDACTED]
Subject: FW: EB 2022-0200 Letter of Comment
Date: Wednesday, November 23, 2022 4:04:02 PM
Attachments: [oledata.mso](#)

From: [REDACTED]
Sent: Sunday, November 20, 2022 9:35 PM
To: [REDACTED]
Subject: ENBRIDGE APPLICATION FOR RATE INCREASES{3abd9ced-69a8-11ed-9b0a-005056aea2fb}

Good Morning,

I recently received a message from Enbridge informing me of their application to the Ontario Energy Board for rate increases.

I'm unclear as to procedure but I'm writing to voice my opinion in the matter.

This year Enbridge increased my monthly bill by just under 100% and it would appear that isn't enough for them.

I am a newly minted recipient of the Old Age Pension but have been on CPP Disability for the past 15 years, and getting by is a challenge to say the least, yet Enbridge saw fit to double my heating costs without warning adding to an already difficult struggle to make ends meet.

This blast to the budget hits just as the need for heat kicks in and, given that my furnace only runs about 6 months of the year, makes the heating cost for a single low income person in a home under 1100 sq. ft. almost \$1600/year.

A home I might add that is tight and proven efficient through the Green Saver programs updates and testing as well as new windows and doors.

No other entity has increased prices to such an extent throughout the rigors of the pandemic (including fuel) and I fail to understand how Enbridge has been permitted to take such a huge leap at one time and then go looking for more.

The little info I can dig up indicates there is no assistance for low income individuals/families when it comes to natural gas (until one has fallen behind on their bill and is at risk of being disconnected) while programs and credits are available for hydro and such within each billing period.

So no, I don't feel Enbridge should be permitted to further increase their rates, in fact I think they should be made to lower the tremendous increase recently implemented.

If that is not a option then the entity responsible for natural gas energy in this province should provide support for low income individuals/families who struggle with these rates as they happen and not have their credit ruined because there's no help until one has fallen behind and is at risk of losing supply.

Any feedback/acknowledgement would be greatly appreciated.

Thank you for your time and attention in this matter,

Donna L. Catherwood

