

From: [Office of the Registrar](#)
To: [REDACTED]
Subject: FW: Letter of Comment - EB-2022-0200
Date: Monday, November 21, 2022 2:04:32 PM

-----Original Message-----

From: webmaster@oeb.ca <webmaster@oeb.ca>
Sent: Sunday, November 20, 2022 6:29 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2022-11-20

-- Case Number --
EB-2022-0200

-- Name --
Judy Binda

-- Phone --
[REDACTED]

-- Company --
Judy Binda

-- Address --
[REDACTED]

-- Comments --

The inconsistencies of Enbridge to apply for an increase in gas prices are atrociously unacceptable. My monthly gas bill has fluctuated throughout the year and has not been consistent nor by any means fair. The equal billing has doubled over the year, which does not make sense to the customer when the gas bill changes monthly and so drastically. The customer service is not of quality standards, as numerous calls leave you in a lurch. Customers deserve to have fair gas pricing to heat their homes with quality service.

-- Receive a copy of the decision? --
Yes

-- Attachment --