

From: [Office of the Registrar](#)
To: [REDACTED]
Subject: FW: Letter of Comment - EB-2022-0200
Date: Monday, November 21, 2022 1:31:02 PM

-----Original Message-----

From: webmaster@oeb.ca <webmaster@oeb.ca>
Sent: Monday, November 21, 2022 1:19 PM
To: Office of the Registrar <Registrar@oeb.ca>
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2022-11-21

-- Case Number --
EB-2022-0200

-- Name --
Xin Rui Zhang

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --
I disagree with the rate proposal by Enbridge Gas and here are why:

The rate increase proposed by Enbridge Gas through merger with Union Gas is not being supported with increase or improved customer service, but rather a demonstration of what monopolizing an essential service can do. The company is abusing the lack of choice by Ontarians for alternative gas services to push through unreasonable requests.

The company failed to provide insightful and detailed information on how and why the rate needs to be changed, and also failed to justify the purpose of rate harmonization.

In regards to rate harmonization, further information should be provided in terms of cost-savings and benefits it brings to go through the rate harmonization process. The lack of transparency in its calculation and assumptions, and the freedom of the company in setting the rates are alarming.

-- Receive a copy of the decision? --
Yes

-- Attachment --